Accessibility Conformance Report for Autodesk Certified User Next Generation Exam Driver

WCAG 2.1/Section 508 Edition
(based on VPAT® version 2.4)

Overview

Report date: April 17, 2023

Product name/version: Autodesk Certified User Next Generation Exam Driver

Product description: Autodesk Certified User (ACU) is a Certiport exam program that is delivered with Live-in-the-Application (LITA) technology. ACU exams include selected response (SR) questions and LITA tasks. During the LITA portion of an exam, the Compass software launches the corresponding locally installed Autodesk software so that portions of every Autodesk certification exam can take place in the actual program environment. For information, visit https://certiport.pearsonvue.com/Support/Install/Autodesk-Program-Support.

Product contact information: CustomerServices@certiport.com

Report prepared by: Pearson VUE Accessibility department

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Notes:

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to "the product" or "the driver" refer to the Autodesk Certified User Next Generation Exam Driver.
- Accessibility Conformance Reports for the Autodesk applications in which candidates perform LITA exam tasks are available from https://www.autodesk.com/solutions/government/section-508-accessibility-compliance.

Evaluation methods used:

- Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing.
- Quality Assurance Engineers who are native users of blindness technologies participated in the evaluation.
- Current testing was conducted on Windows 10 with Chrome 111.
- Assistive technology used during the evaluation included JAWS 2023.

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Page **1** of **12**

Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in the following table.

Table 1. Conformance with accessibility standards and guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	Yes

Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only for WCAG 2.0 Level AAA Criteria.
- **Note:** This report does not include information about product conformance to Level AAA Success Criteria.

WCAG 2.1 Report

Table 2 and Table 3 also document conformance with Revised Section 508: Chapter 5 – 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Level A Success Criteria Conformance

Unless otherwise noted, the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Table 2. Conformance to Level A success criteria

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	The driver supports text alternatives for non-text content, including controls, input, sensory content, and images.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The driver does not have time-based media or media players.
1.2.2 Captions (Prerecorded)	Not Applicable	The driver does not have time-based media or media players.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The driver does not have time-based media or media players.
1.3.1 Info and Relationships	Supports	The driver supports a logical content structure where information and relationships can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence	Supports	The driver presents content in a meaningful order.
1.3.3 Sensory Characteristics	Supports	The driver does not rely only on sensory information to convey meaning.
1.4.1 Use of Color	Supports	The driver does not rely only on color coding to convey information.
1.4.2 Audio Control	Not Applicable	The driver does not have time-based media or media players.

Level A Criterion	Conformance Level	Remarks and Explanations
2.1.1 Keyboard	Partially Supports	Core system functionality (edit fields, buttons, links, navigation controls) can be accessed using the keyboard. Exceptions: • Some scrollable content regions of the Welcome and Tutorial pages are not keyboard accessible. • Shift+Tab and Insert+F5 keyboard shortcuts appear to be restricted. • Screen reader unexpectedly changes between application and browse mode, causing arrow keys to change behavior.
2.1.2 No Keyboard Trap	Supports	The driver does not have any keyboard traps.
2.1.4 Character Key Shortcuts (WCAG 2.1 only)	Supports	The driver does not use single-key shortcuts. Client-defined shortcut keys are not allowed to be single-key.
2.2.1 Timing Adjustable	Supports	Accommodation can be requested for adjustments to the exam time limits.
2.2.2 Pause, Stop, Hide	Supports	The driver does not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold	Supports	The driver does not use flashing content.
2.4.1 Bypass Blocks Also applies to Revised Section 508: • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The driver supports "skip to" links and content is contained within landmark regions.
2.4.2 Page Titled	Supports	The driver supports unique titles for pages.
2.4.3 Focus Order	Partially Supports	Focus indication has been implemented for all active elements in the exam, and components receive focus in an order that preserves meaning. Exception: When an exam launches, focus does not automatically move into the exam window.

Level A Criterion	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context)	Supports	The driver supports contextual link purpose.
2.5.1 Pointer Gestures (WCAG 2.1 only)	Not Applicable	The driver does not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (WCAG 2.1 only)	Not Applicable	The driver does not activate functions on the down-click or down-tap.
2.5.3 Label in Name (WCAG 2.1 only) *Does not apply to Revised Section 508*	Supports	All occurrences of programmatic labels for elements match with the label that the user sees.
2.5.4 Motion Actuation (WCAG 2.1 only) *Does not apply to Revised Section 508*	Not Applicable	The driver does not support motion interactions.
3.1.1 Language of Page	Supports	The driver supports language attributes.
3.2.1 On Focus	Supports	Elements in the driver do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.2 Labels or Instructions	Supports	Content input fields are clearly labeled, and clear instructions are given for user input.
4.1.1 Parsing	Supports	The driver conforms to proper markup semantics.
4.1.2 Name, Role, Value	Partially Supports	Form fields and primary item interactions are fully compliant and encoded with Name, Role, Value. Exception: Expandable sections of the LITA exam task panel are announced as tabs to screen readers, while the expanded state is not announced.

Level AA Success Criteria Conformance

Unless otherwise noted, the criteria in Table 3 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Table 3. Conformance to Level AA success criteria

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The driver does not have time-based media or media players.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The driver does not have time-based media or media players.
1.3.4 Orientation (WCAG 2.1 only) *Does not apply to Revised Section 508*	Supports	The driver supports multiple display orientations.
1.3.5 Identify Input Purpose (WCAG 2.1 only) *Does not apply to Revised Section 508*	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The driver has sufficient color contrast in all its elements.
1.4.4 Resize text	Supports	The driver supports zooming content without loss of content or function.
1.4.5 Images of Text	Supports	The driver does not include images of text.
1.4.10 Reflow (WCAG 2.1 only) *Does not apply to Revised Section 508*	Partially Supports	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions. Exception: Changing zoom level does not display or announce the zoom level.
1.4.11 Non-text Contrast (WCAG 2.1 only) *Does not apply to Revised Section 508*	Supports	The driver supports 3:1 contrast ratio for non-text elements.
1.4.12 Text Spacing (WCAG 2.1 only) *Does not apply to Revised Section 508*	Supports	The driver content uses adequate text spacing.
1.4.13 Content on Hover or Focus (WCAG 2.1 only)	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.

Level AA Criterion	Conformance Level	Remarks and Explanations
Does not apply to Revised Section 508		
2.4.5 Multiple Ways Also applies to Revised Section 508: • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The driver supports multiple ways to find pages, though a specific path is used by design.
2.4.6 Headings and Labels	Supports	The driver supports meaningful page headings and labels.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
3.1.2 Language of Parts	Supports	The driver supports page language attributes.
3.2.3 Consistent Navigation Also applies to Revised Section 508: • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The driver supports consistent navigation.
3.2.4 Consistent Identification Also applies to Revised Section 508: • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The driver supports consistent use of interface elements like icons and buttons.
3.3.3 Error Suggestion	Supports	The driver suggests fixes when users make errors.

Level AA Criterion	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The driver reduces the risk of input errors for sensitive data and provides an item review where users can check their answers before final submission.
4.1.3 Status Messages (WCAG 2.1 only) *Does not apply to Revised Section 508*	Supports	Status messages are promptly displayed or communicated to the user.

Level AAA Success Criteria Conformance

This report does not cover the degree of conformance of the product to WCAG 2.x Level AAA Success Criteria.

Revised Section 508 Report

Note: These standards address access to information and communication technology (ICT) under Section 508 of the Rehabilitation Act. Application and scoping information, including definitions and exceptions, is specified in:

- Chapter 1: Application and Administration
- Chapter 2: Scoping Requirements

Chapter 3: Functional Performance Criteria (FPC)

Table 4. Conformance to Section 508 Chapter 3 criteria

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Refer to Table 2 and Table 3 for explanations.
302.2 With Limited Vision	Partially Supports	Refer to Table 2 and Table 3 for explanations.
302.3 Without Perception of Color	Supports	The driver does not rely only on color coding to convey information.
302.4 Without Hearing	Supports	The driver does not rely only on sound to access any of its core functionality.
302.5 With Limited Hearing	Supports	The driver does not rely only on audio to present information.
302.6 Without Speech	Supports	The driver does not rely only on speech input to access any of its core functionality.

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Partially Supports	Refer to Table 2 and Table 3 for explanations.
302.8 With Limited Reach and Strength	Supports	The driver does not require simultaneous actions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The driver uses a simplified language to convey meaning of functions within the application.

Chapter 4: Hardware

Note: The Chapter 4 standards do not apply to this product because the product has no hardware components.

Chapter 5: Software

Note: Section 501 defines the scope of Chapter 5. Subsections 50x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

Table 5. Conformance to Section 508 Chapter 5 criteria

Software Criterion	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The driver is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The driver does not disrupt platform features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	The object role, state(s), properties, boundary, name, and description are programmatically determined. Exception: Expandable sections do not announce expanded state.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user can be set programmatically.
502.3.3 Row, Column, and Headers	Supports	Tables have headers associated with rows or columns as appropriate and can be programmatically determined.

Software Criterion	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	Object current and range values can be programmatically determined.
502.3.5 Modification of Values	Supports	Values that can be set by the user can be set programmatically.
502.3.6 Label Relationships	Supports	Labels for components can be programmatically determined.
502.3.7 Hierarchical Relationships	Supports	Hierarchical relationships can be programmatically determined.
502.3.8 Text	Supports	The content of text objects, text attributes, and the boundary of text rendered to the screen, can be programmatically determined.
502.3.9 Modification of Text	Supports	Text set by the user can be set programmatically.
502.3.10 List of Actions	Supports	The list of executable actions offered by each software object is made available programmatically.
502.3.11 Actions on Objects	Supports	The driver allows assistive technology to programmatically execute available actions on objects.
502.3.12 Focus Cursor	Supports	The driver exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	Supports	Focus, text insertion point, and selection attributes can be set programmatically.
502.3.14 Event Notification	Supports	Notification of events relevant to user interactions are available to assistive technology.
502.4 Platform Accessibility Features	Not Applicable	The driver is not platform software.

Software Criterion	Conformance Level	Remarks and Explanations
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The driver permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Not Applicable	The driver does not provide an alternative user interface; assistive technology uses the same interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The driver does not have time-based media or media players.
503.4.2 Audio Description Controls	Not Applicable	The driver does not have time-based media or media players.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	See WCAG 2.1 Report section	See WCAG 2.1 Report section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The driver does not have authoring tools.
504.2.2 PDF Export	Not Applicable	The driver does not have authoring tools.
504.3 Prompts	Not Applicable	The driver does not have authoring tools.
504.4 Templates	Not Applicable	The driver does not have authoring tools.

Chapter 6: Support Documentation and Services

Note: Section 601 defines the scope of Chapter 6. Subsections 60x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

Table 6. Conformance to Section 508 Chapter 6 criteria

Support Documentation and Services Criterion	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility and compatibility features of the product can be made available in accessible electronic formats at no additional charge.
602.3 Electronic Support Documentation	See WCAG 2.1 Report section	See WCAG 2.1 Report section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Accessible electronic formats of non-electronic support documentation can be made available on request at no additional charge.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support services are available online, over the phone, or by email to provide information about accessibility and compatibility features to end users.
603.3 Accommodation of Communication Needs	Supports	Support services are available online, over the phone, or by email to provide information about accessibility and compatibility features to end users.

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