

# Accessibility Conformance Report for Pearson VUE Accommodations Website

WCAG 2.2/Section 508 Edition  
(based on VPAT® version 2.5)

## Overview

**Report date:** April 24, 2025

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**Product:** Pearson VUE Test Accommodations website, retrieved on April 24, 2025

**Product description:** The Pearson VUE Test Accommodations site at <https://home.pearsonvue.com/Test-takers/Accommodations.aspx> provides test accommodation information for Pearson VUE test takers.

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**Report prepared by:** Pearson VUE Accessibility Services

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### Notes:

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to “the site” or “the VUE Accommodations site” refer to the product identified above.

## Evaluation Methods

Trained Accessibility Quality Assurance Engineers, including native users of blindness technologies, conducted evaluations that included both automated and manual testing.

Current testing was conducted on Windows 11 and macOS 14.7.4 with Chrome 133.

Assistive technology used during the evaluation included JAWS 2024 and a Mantis refreshable braille display.

Evaluations included the following pages and downloadable documents:

- Test accommodations (<https://www.pearsonvue.com/us/en/test-takers/accommodations.html>)
- Pearson VUE Comfort Aid List (<https://www.pearsonvue.com/us/en/test-takers/accommodations/comfort-aid-list.html>)
- Select exam program (<https://www.pearsonvue.com/us/en/test-takers/accommodations/select-program.html>)
- Lower-Cost Testing Clinics—USA ([lower-cost-testing-clinics.pdf](#))
- Lower-Cost Testing Clinics—Canada ([lower-cost-testing-clinics-canada.pdf](#))
- Representative client program page for Pearson VUE—managed accommodations ([https://www.pearsonvue.com/us/en/test-takers/accommodations/pearson\\_approve.mace.al.html](https://www.pearsonvue.com/us/en/test-takers/accommodations/pearson_approve.mace.al.html))

## Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in Table 1.

**Table 1. Conformance with accessibility standards and guidelines**

Standard/Guideline	Documentation Location	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.2 (incorporates WCAG 2.0 and 2.1)	<a href="https://www.w3.org/TR/WCAG22">https://www.w3.org/TR/WCAG22</a>	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 Accessibility Standards	<a href="https://www.access-board.gov/ict">https://www.access-board.gov/ict</a>	Chapter 3: Yes Chapter 4: No Chapter 5: No Chapter 6: No

## Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or with equivalent facilitation.
- **Partially Supports:** Most product functionality meets the criterion. Exceptions provided.
- **Does Not Support:** Most product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

## WCAG 2.2 Report

When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 2 and Table 3 also document conformance with Revised Section 508: Chapter 5 – 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

**Note:** Information about WCAG and Section 508 criteria is available from the websites provided in Table 1.

### Level A Success Criteria Conformance

Unless otherwise noted, the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

**Table 2. Conformance to Level A success criteria**

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The site has no prerecorded audio- or video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The site has no synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The site has no synchronized media.
1.3.1 Info and Relationships	Partially Supports	The site uses a logical structure in most places where information and relationships can be programmatically determined. Exception: The Get Started link is visually presented as a button, but the button role is not assigned.
1.3.2 Meaningful Sequence	Supports	The programmatic reading order does not change the meaning of the content.
1.3.3 Sensory Characteristics	Supports	The site does not rely only on sensory information to convey meaning.

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Level A Criterion	Conformance Level	Remarks and Explanations
1.4.1 Use of Color	Supports	The site does not rely only on color to convey meaning.
1.4.2 Audio Control	Supports	Audio controls are present for any audio content that auto-plays for more than 3 seconds.
2.1.1 Keyboard	Supports	All core system functionality in the site (edit fields, buttons, links, navigation controls) can be accessed by using the keyboard.
2.1.2 No Keyboard Trap	Supports	The site has no keyboard traps.
2.1.4 Character Key Shortcuts	Supports	Keyboard shortcuts can be turned off or remapped by the user and act only on the component that has focus.
2.2.1 Timing Adjustable	Supports	Time limits that are not subject to exception can be turned off or adjusted.
2.2.2 Pause, Stop, Hide	Supports	A mechanism exists for the user to pause, stop, or hide non-essential moving, blinking, scrolling, or auto-updating information within the site.
2.3.1 Three Flashes or Below Threshold	Supports	The site does not contain content that flashes more than three times per second.
2.4.1 Bypass Blocks <i>For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs</i>	Supports	A mechanism is available to bypass blocks of content that are repeated.
2.4.2 Page Titled	Supports	The site provides unique, meaningful page titles.
2.4.3 Focus Order	Supports	The focus order of the site elements preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The site uses meaningful link names.
2.5.1 Pointer Gestures	Supports	All interactions can be completed with a single pointer.
2.5.2 Pointer Cancellation	Supports	All product functionality operated through a single point of screen contact occurs or reverses on the pointer up event or can be reversed before or after completion.

Level A Criterion	Conformance Level	Remarks and Explanations
2.5.3 Label in Name <i>Does not apply to Revised Section 508</i>	Supports	For user interface components that have visible text labels, the programmatic component names match the visible labels.
2.5.4 Motion Actuation <i>Does not apply to Revised Section 508</i>	Supports	Motion-operated product functionality can be either operated through the user interface and disabled or operated through an accessible interface.
3.1.1 Language of Page	Supports	The site identifies the default language of each page.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.2.6 Consistent Help	Supports	Help mechanisms repeated on multiple pages occur in the same order relative to other page content unless the user initiates a change.
3.3.1 Error Identification	Supports	The site clearly identifies input errors.
3.3.2 Labels or Instructions	Supports	Content input fields are clearly labeled, and clear instructions are given for user input.
3.3.7 Redundant Entry	Supports	Information previously entered by or provided to the user that is required to be entered again in the same process is either auto-populated or available for the user to select, unless reentering the information is essential, the information is required to ensure the security of the content, or previously entered information is no longer valid.
4.1.2 Name, Role, Value	Supports	The name and role of all user interface components that can be programmatically determined are fully compliant and encoded with Name, Role, Value.

## Level AA Success Criteria Conformance

Unless otherwise noted, the criteria in Table 3 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

**Table 3. Conformance to Level AA success criteria**

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The site has no synchronized media.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The site has no synchronized media.
1.3.4 Orientation <i>Does not apply to Revised Section 508</i>	Supports	The site supports system-level orientation settings.
1.3.5 Identify Input Purpose <i>Does not apply to Revised Section 508</i>	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The site has sufficient color contrast in its content.
1.4.4 Resize text	Supports	Text can be resized without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text	Supports	The site does not include images of text.
1.4.10 Reflow <i>Does not apply to Revised Section 508</i>	Supports	Content can be resized without assistive technology up to 400% without loss of content or introduction of bidirectional scrolling.
1.4.11 Non-text Contrast <i>Does not apply to Revised Section 508</i>	Supports	Non-text elements of the site meet or exceed the minimum color contrast ratio of 3:1.
1.4.12 Text Spacing <i>Does not apply to Revised Section 508</i>	Supports	The site adapts to user-defined text spacing with no loss of content or functionality.
1.4.13 Content on Hover or Focus <i>Does not apply to Revised Section 508</i>	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways <i>For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs</i>	Supports	The site provides more than one way to locate a Web page within a set of Web pages.
2.4.6 Headings and Labels	Supports	Headings and labels describe the content topic or purpose.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.

Level AA Criterion	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum)	Supports	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements	Supports	All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum)	Supports	All pointer-input targets are at least 24-by-24 CSS pixels unless they have equivalent spacing or an alternative control, the target is inline, the size is determined by the user agent, or a specific target presentation is required.
3.1.2 Language of Parts	Supports	When content is presented in multiple languages, the site identifies language changes.
3.2.3 Consistent Navigation <i>For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs</i>	Supports	The site presents repeated navigation elements in the same relative order.
3.2.4 Consistent Identification <i>For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs</i>	Supports	The site consistently identifies repeated functional elements.
3.3.3 Error Suggestion	Supports	The site provides suggestions when user input results in validation errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The site helps prevent errors by checking, confirming, and allowing reversal of user input submissions.
3.3.8 Accessible Authentication (Minimum)	Supports	A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process, unless the step provides an alternative authentication method or assistance mechanism, or the test is to recognize objects or identify user-provided non-text content.



Level AA Criterion	Conformance Level	Remarks and Explanations
4.1.3 Status Messages <i>Does not apply to Revised Section 508</i>	Supports	Status messages are promptly displayed or communicated to the user.

**Level AAA Success Criteria Conformance**

This report does not cover the degree of conformance of the site to WCAG 2.x Level AAA Success Criteria.

## Revised Section 508 Report

These standards address access to information and communication technology (ICT) under Section 508 of the Rehabilitation Act. Application and scoping information, including definitions and exceptions, is specified in:

- Chapter 1: Application and Administration
- Chapter 2: Scoping Requirements

**Note:** Information about Section 508 criteria is available from the website provided in Table 1.

### Chapter 3: Functional Performance Criteria (FPC)

**Note:** Section 301 defines the scope of Chapter 3. The table does not include that section.

**Table 4. Conformance to Section 508 Chapter 3 criteria**

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	At least one mode of operation does not require user vision. Refer to Table 2, criterion 1.3.1 for exceptions.
302.2 With Limited Vision	Partially Supports	At least one mode of operation enables users to make use of limited vision. Refer to Table 2, criterion 1.3.1 for exceptions.
302.3 Without Perception of Color	Supports	At least one visual mode of operation does not require user perception of color.
302.4 Without Hearing	Supports	At least one mode of operation does not require user hearing.
302.5 With Limited Hearing	Supports	At least one mode of operation enables users to make use of limited hearing.
302.6 Without Speech	Supports	At least one mode of operation does not require user speech.
302.7 With Limited Manipulation	Supports	At least one mode of operation does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	At least one mode of operation is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The site provides features to simplify use by individuals with limited cognitive, language, and learning abilities. Refer to Table 2, criterion 1.3.1 for exceptions.

## **Chapter 4: Hardware**

The Chapter 4 standards do not apply to this product because the site has no hardware components.

## **Chapter 5: Software**

The Chapter 5 standards do not apply to this product because the site does not meet the definition of software.

## **Chapter 6: Support Documentation and Services**

The Chapter 6 standards do not apply to this product because the site has no hardware components and does not meet the definition of software.

## **Legal Disclaimer**

Pearson VUE has made every attempt to ensure the accuracy and reliability of the information provided in this report as of the report date. We cannot guarantee that this product is free from accessibility defects. The contents of this document are subject to change without notice. No contractual obligations are formed either directly or indirectly by this document. This document shall not be interpreted to be included in any contract between any parties.