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Accessibility Conformance Report for
Microsoft Office Specialist (MOS) Exam Driver

WCAG 2.2/Section 508 Edition
(based on VPAT® version 2.5)

Overview

Report date: January 12, 2026

Product: Windows Test Driver for Microsoft Office Specialist exams

Product description: Microsoft Office Specialist exams are Live in the App (LITA) exams created and maintained by Certiport that measure a candidate's competency using a Microsoft 365 application. Candidates are provided with starter files and instructions to complete a series of tasks directly in the exam application. The task instructions are displayed in a collapsible exam panel. The candidate experience within the exam task panel is governed by the Windows Test Driver for Microsoft Office Specialist exams, a third-party product created and maintained by Internet Test Systems (ITS) for Certiport.

For information about the accessibility of exam content, refer to the Microsoft Office Specialist Exam Content ACRs available from the Certiport Accessibility Conformance Reports page at https://www.pearsonvue.com/us/en/legal/accessibility-statement/certiport-acrs.html.

For information about the accessibility of Microsoft 365 applications, refer to the ACRs available from the Microsoft Accessibility Conformance Reports page at https://www.microsoft.com/en-us/accessibility/conformance-reports.

Information about the Microsoft Office Specialist exams for Microsoft 365 Apps is available from the Microsoft Office Specialist Program page at https://certiport.pearsonvue.com/Certifications/Microsoft/MOS/Certify/365-Apps.

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Notes:

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to "the product" or "the driver" refer to the Windows Test Driver for Microsoft Office Specialist exams.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Evaluation Methods and Scope

Trained Accessibility Quality Assurance Engineers, including native users of blindness technologies, conducted evaluations that included both automated and manual testing. Current testing was conducted on Windows 11. Assistive technology used during the evaluation included JAWS 2025, NVDA 2025, and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in Table 1.

Table 1. Conformance with accessibility standards and guidelines

Standard/Guideline	Documentation Location	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.2 (incorporates WCAG 2.0 and 2.1)	https://www.w3.org/TR/WCAG22	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 Accessibility Standards	https://www.access-board.gov/ict	Chapter 3: Yes Chapter 4: No Chapter 5: Yes Chapter 6: No

Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or with equivalent facilitation.
- **Partially Supports:** Most product functionality meets the criterion. Exceptions provided.
- **Does Not Support:** Most product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.2 Report

When reporting on conformance to the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 2 and Table 3 also document conformance with Revised Section 508: Chapter 5 – 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: Information about WCAG and Section 508 criteria is available from the websites provided in Table 1.

Level A Success Criteria Conformance

Unless otherwise noted, the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Table 2. Conformance to Level A success criteria

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Partially Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose. Exception: An image in the tutorial lacks alternative text.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The driver has no prerecorded audio- or video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The driver has no synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The driver has no synchronized media.
1.3.1 Info and Relationships	Partially Supports	The driver uses a logical structure in most places where information and relationships can be programmatically determined. Exceptions: - A list in the tutorial lacks appropriate semantic structure. - A table has column headers that lack appropriate markup.

Level A Criterion	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence	Partially Supports	The programmatic reading order does not change the meaning of the content. Exception: Initial focus on loading portions of exams is inconsistent.
1.3.3 Sensory Characteristics	Supports	The driver does not rely only on sensory information to convey meaning.
1.4.1 Use of Color	Supports	The driver does not rely only on color to convey meaning.
1.4.2 Audio Control	Not Applicable	The driver has no prerecorded audio or synchronized media that auto-plays for more than three seconds.
2.1.1 Keyboard	Partially Supports	All core product functionality can be accessed by using the keyboard. Exception: Links in the exam summary require screen reader users to manually change modes to activate.
2.1.2 No Keyboard Trap	Supports	The driver has no keyboard traps.
2.1.4 Character Key Shortcuts	Not Applicable	The driver has no single-character keyboard shortcuts.
2.2.1 Timing Adjustable	Supports	Duration extensions can be requested through the Reasonable Adjustment Request System (RARS). Information about applying for accommodations is available at https://certiport.pearsonvue.com/Educator-resources/Exam-policies/Accommodations.
2.2.2 Pause, Stop, Hide	Not Applicable	The driver does not contain non-essential moving, blinking, scrolling, or auto-updating information that continues for more than five seconds.
2.3.1 Three Flashes or Below Threshold	Supports	The driver does not contain content that flashes more than three times per second.
2.4.1 Bypass Blocks *For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs*	Supports	A mechanism is available to bypass blocks of content that are repeated.

Level A Criterion	Conformance Level	Remarks and Explanations
2.4.2 Page Titled	Not Applicable	The driver is a compiled application that does not support individual page titles.
2.4.3 Focus Order	Supports	The focus order of the product elements preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The product uses meaningful link names.
2.5.1 Pointer Gestures	Not Applicable	No interactions are based on pointer gestures.
2.5.2 Pointer Cancellation	Supports	All product functionality operated through a single point of screen contact occurs or reverses on the pointer up event or can be reversed before or after completion.
2.5.3 Label in Name *Does not apply to Revised Section 508*	Supports	For user interface components that have visible text labels, the programmatic component names match the visible labels.
2.5.4 Motion Actuation *Does not apply to Revised Section 508*	Not Applicable	The product has no motion-operated functionality.
3.1.1 Language of Page	Supports	The driver supports language attributes.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.2.6 Consistent Help	Not Applicable	The product does not provide human contact details or mechanisms, a self-help option, or a fully automated contact mechanism.
3.3.1 Error Identification	Supports	The driver clearly identifies input errors.
3.3.2 Labels or Instructions	Supports	Content input fields are clearly labeled, and clear instructions are given for user input.
3.3.7 Redundant Entry	Not Applicable	The driver does not require re-entry of information.

Level A Criterion	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value	Partially Supports	The name and role of all user interface components that can be programmatically determined are fully compliant and encoded with Name, Role, Value. Exception: On page load, screen readers do not announce new page content automatically.

Level AA Success Criteria Conformance

Unless otherwise noted, the criteria in Table 3 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Table 3. Conformance to Level AA success criteria

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The driver has no time-based media or media players.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The driver has no time-based media or media players.
1.3.4 Orientation *Does not apply to Revised Section 508*	Supports	The driver supports system-level orientation settings.
1.3.5 Identify Input Purpose *Does not apply to Revised Section 508*	Supports	The driver of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The driver has sufficient color contrast in its content.
1.4.4 Resize text	Supports	Text can be resized without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text	Supports	The product does not include images of text.
1.4.10 Reflow *Does not apply to Revised Section 508*	Supports	Content can be resized without assistive technology up to 400% without loss of content or introduction of bidirectional scrolling.

Level AA Criterion	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast *Does not apply to Revised Section 508*	Supports	Non-text elements of the product meet or exceed the minimum color contrast ratio of 3:1.
1.4.12 Text Spacing *Does not apply to Revised Section 508*	Not Applicable	The product is a compiled application incapable of overriding the authored text spacing.
1.4.13 Content on Hover or Focus *Does not apply to Revised Section 508*	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways *For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs*	Supports	The driver provides more than one way to locate a Web page within a set of Web pages.
2.4.6 Headings and Labels	Partially Supports	Headings and labels describe the content topic or purpose. Exceptions: • Text that can be copied from within tasks has insufficient labels. • Task tab labels indicate only the task number.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
2.4.11 Focus Not Obscured (Minimum)	Supports	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements	Not Applicable	Product functionality does not require dragging.
2.5.8 Target Size (Minimum)	Supports	All pointer-input targets are at least 24-by-24 CSS pixels unless they have equivalent spacing or an alternative control, the target is inline, the size is determined by the user agent, or a specific target presentation is required.
3.1.2 Language of Parts	Supports	The driver supports the use of language attributes for content.

Level AA Criterion	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation *For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs*	Supports	The driver presents repeated navigation elements in the same relative order.
3.2.4 Consistent Identification *For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs*	Supports	The driver consistently identifies repeated functional elements.
3.3.3 Error Suggestion	Supports	The driver provides suggestions when user input results in validation errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The driver helps prevent errors by checking, confirming, and allowing reversal of user input submissions.
3.3.8 Accessible Authentication (Minimum)	Not Applicable	The driver does not have an authentication process.
4.1.3 Status Messages *Does not apply to Revised Section 508*	Supports	Status messages are promptly displayed or communicated to the user.

Level AAA Success Criteria Conformance

This report does not cover the degree of conformance of the product to WCAG 2.x Level AAA Success Criteria.

Revised Section 508 Report

These standards address access to information and communication technology (ICT) under Section 508 of the Rehabilitation Act. Application and scoping information, including definitions and exceptions, is specified in:

- Chapter 1: Application and Administration
- Chapter 2: Scoping Requirements

Note: Information about Section 508 criteria is available from the website provided in Table 1.

Chapter 3: Functional Performance Criteria (FPC)

Note: Section 301 defines the scope of Chapter 3. The table does not include that section.

Table 4. Conformance to Section 508 Chapter 3 criteria

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	At least one mode of operation does not require user vision. Exceptions: Refer to Table 2, criteria 1.1.1, 1.3.1, 1.3.2, 2.1.1, and 4.1.2 and Table 3, criterion 2.4.6.
302.2 With Limited Vision	Partially Supports	At least one mode of operation enables users to make use of limited vision. Exceptions: Refer to Table 2, criteria 1.1.1, 1.3.1, 1.3.2, 2.1.1, and 4.1.2 and Table 3, criterion 2.4.6.
302.3 Without Perception of Color	Supports	At least one visual mode of operation does not require user perception of color.
302.4 Without Hearing	Not Applicable	The product does not provide an audible mode of operation.
302.5 With Limited Hearing	Not Applicable	The product does not provide an audible mode of operation.
302.6 Without Speech	Not Applicable	The product does not use speech for input, control, or operation.
302.7 With Limited Manipulation	Supports	At least one mode of operation does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	At least one mode of operation is operable with limited reach and limited strength.

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product provides features to simplify use by individuals with limited cognitive, language, and learning abilities. Exceptions: Refer to Table 2, criteria 1.1.1, 1.3.1, 1.3.2, 2.1.1, and 4.1.2 and Table 3, criterion 2.4.6.

Chapter 4: Hardware

Note: The Chapter 4 standards do not apply to this product because the product has no hardware components.

Chapter 5: Software

Note: Section 501 defines the scope of Chapter 5. Subsections 50x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

Table 5. Conformance to Section 508 Chapter 5 criteria

Software Criterion	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell–no response required	Heading cell–no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The product does not have platform accessibility features.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt platform accessibility features.
502.3.1 Object Information	Partially Supports	Object role, state(s), boundary, name, and description can be programmatically determined. Exceptions: Refer to Table 2, criterion 4.1.2.
502.3.2 Modification of Object Information	Partially Supports	States and properties the user can set can be set programmatically, including through assistive technology. Exceptions: Refer to Table 2, criterion 1.3.1.

Software Criterion	Conformance Level	Remarks and Explanations
502.3.3 Row, Column, and Headers	Partially Supports	In data tables, occupied rows and columns and their headers can be programmatically determined. Exception: Refer to Table 2, criterion 1.3.1.
502.3.4 Values	Supports	Current and allowable values associated with an object can be programmatically determined.
502.3.5 Modification of Values	Supports	Values the user can set can be set programmatically, including through assistive technology.
502.3.6 Label Relationships	Supports	Component labels and labeled components can be programmatically determined.
502.3.7 Hierarchical Relationships	Partially Supports	Hierarchical relationships between component containers and contained components can be programmatically determined. Exceptions: Refer to Table 2, criterion 1.3.1.
502.3.8 Text	Supports	The content of text objects and attributes, and the boundaries of rendered text, can be programmatically determined.
502.3.9 Modification of Text	Supports	Text that users can set can be set programmatically, including through assistive technology.
502.3.10 List of Actions	Supports	Actions available to users can be programmatically determined.
502.3.11 Actions on Objects	Partially Supports	Assistive technology can programmatically execute actions on objects. Exceptions: Refer to Table 2, criterion 4.1.2.
502.3.12 Focus Cursor	Partially Supports	Focus, the text insertion point, and selection attributes of UI components are tracked. Exceptions: Refer to Table 3, criterion 2.4.7.

Software Criterion	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	Focus, the text insertion point, and selection attributes the user can set can be set programmatically, including through assistive technology.
502.3.14 Event Notification	Supports	Notifications of events relevant to user interactions are available to assistive technology.
502.4 Platform Accessibility Features	Not Applicable	The product does not meet the definition of platform software.
503 Applications	Heading cell–no response required	Heading cell–no response required
503.2 User Preferences	Supports	The product permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Not Applicable	The product has no time-based media or media players.
504 Authoring Tools	Not Applicable	The product has no authoring tools.

Chapter 6: Support Documentation and Services

Note: The Chapter 6 standards do not apply to this product because the product does not provide support documentation or services to end users.

Legal Disclaimer

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