

# Accessibility Conformance Report for WebNG

**WCAG 2.2/Section 508 Edition  
(based on VPAT® version 2.5)**

## Overview

**Report date:** January 15, 2026

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**Product:** WebNG, version 1.2602.0.29

**Product description:** WebNG is a web interface through which candidates can schedule, reschedule, and pay for Pearson VUE exams and launch exams delivered through OnVUE.

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**Notes:**

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to “the product” or “WebNG” refer to the product identified above.

## Evaluation Methods and Scope

Trained Accessibility Quality Assurance Engineers, including native users of blindness technologies, conducted evaluations that included both automated and manual testing.

Current testing was conducted on Windows 11 with Microsoft Edge 143 and Chrome 143, using JAWS 2024, NVDA 2024, and a refreshable braille display.

Evaluations included the Web Account Creation, Schedule, Reschedule, and Cancel workflows.

## Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in Table 1.

**Table 1. Conformance with accessibility standards and guidelines**

Standard/Guideline	Documentation Location	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.2 (incorporates WCAG 2.0 and 2.1)	<a href="https://www.w3.org/TR/WCAG22">https://www.w3.org/TR/WCAG22</a>	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 Accessibility Standards	<a href="https://www.access-board.gov/ict">https://www.access-board.gov/ict</a>	Chapter 3: Yes Chapter 4: No Chapter 5: Yes Chapter 6: Yes

## Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or with equivalent facilitation.
- **Partially Supports:** Most product functionality meets the criterion. Exceptions provided.
- **Does Not Support:** Most product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

## WCAG 2.2 Report

When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 2 and Table 3 also document conformance with Revised Section 508: Chapter 5 – 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

**Note:** Information about WCAG and Section 508 criteria is available from the websites provided in Table 1.

### Level A Success Criteria Conformance

Unless otherwise noted, the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

**Table 2. Conformance to Level A success criteria**

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product has no prerecorded audio- or video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The product has no prerecorded audio- or video-only media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The product has no prerecorded audio or synchronized media.
1.3.1 Info and Relationships	Supports	The product uses a logical structure in most places where information and relationships can be programmatically determined.
1.3.2 Meaningful Sequence	Supports	The programmatic reading order does not change the meaning of the content.
1.3.3 Sensory Characteristics	Supports	The product does not rely only on sensory information to convey meaning.
1.4.1 Use of Color	Supports	The product does not rely only on color to convey meaning.

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Level A Criterion	Conformance Level	Remarks and Explanations
1.4.2 Audio Control	Not Applicable	The product has no prerecorded audio or synchronized media that auto-plays for more than three seconds.
2.1.1 Keyboard	Supports	All core product functionality can be accessed by using the keyboard.
2.1.2 No Keyboard Trap	Supports	The product has no keyboard traps.
2.1.4 Character Key Shortcuts	Not Applicable	The product has no single-character keyboard shortcuts.
2.2.1 Timing Adjustable	Supports	Time limits not subject to exception can be turned off or adjusted.
2.2.2 Pause, Stop, Hide	Not Applicable	The product does not contain non-essential moving, blinking, scrolling, or auto-updating information that continues for more than five seconds.
2.3.1 Three Flashes or Below Threshold	Supports	The product does not contain content that flashes more than three times per second.
2.4.1 Bypass Blocks For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs	Supports	A mechanism is available to bypass blocks of content that are repeated.
2.4.2 Page Titled	Supports	The product provides unique, meaningful page titles.
2.4.3 Focus Order	Supports	The focus order of the product elements preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The product uses meaningful link names.
2.5.1 Pointer Gestures	Not Applicable	No interactions are based on pointer gestures.
2.5.2 Pointer Cancellation	Supports	All product functionality operated through a single point of screen contact occurs or reverses on the pointer up event or can be reversed before or after completion.
2.5.3 Label in Name Does not apply to Revised Section 508	Supports	For user interface components that have visible text labels, the programmatic component names match the visible labels.
2.5.4 Motion Actuation Does not apply to Revised Section 508	Not Applicable	The product has no motion-operated functionality.

Level A Criterion	Conformance Level	Remarks and Explanations
3.1.1 Language of Page	Supports	The product identifies the default language of each page.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.2.6 Consistent Help	Supports	Help mechanisms repeated on multiple pages occur in the same order relative to other page content unless the user initiates a change.
3.3.1 Error Identification	Supports	The product clearly identifies input errors.
3.3.2 Labels or Instructions	Supports	Content input fields are clearly labeled, and clear instructions are given for user input.
3.3.7 Redundant Entry	Supports	Information previously entered by or provided to the user that is required to be entered again in the same process is either auto-populated or available for the user to select, unless reentering the information is essential, the information is required to ensure the security of the content, or previously entered information is no longer valid.
4.1.2 Name, Role, Value	Partially Supports	The name and role of all user interface components that can be programmatically determined are fully compliant and encoded with Name, Role, Value. Exception: Time zone control does not fully conform to ARIA combobox pattern but does not hinder screen reader usage.

## Level AA Success Criteria Conformance

Unless otherwise noted, the criteria in Table 3 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

**Table 3. Conformance to Level AA success criteria**

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The product has no time-based media or media players.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The product has no time-based media or media players.
1.3.4 Orientation Does not apply to Revised Section 508	Supports	The product supports system-level orientation settings.
1.3.5 Identify Input Purpose Does not apply to Revised Section 508	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The product has sufficient color contrast in its content.
1.4.4 Resize text	Supports	Text can be resized without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text	Supports	The product does not include images of text.
1.4.10 Reflow Does not apply to Revised Section 508	Supports	Content can be resized without assistive technology up to 400% without loss of content or introduction of bidirectional scrolling.
1.4.11 Non-text Contrast Does not apply to Revised Section 508	Supports	Non-text elements of the product meet or exceed the minimum color contrast ratio of 3:1.
1.4.12 Text Spacing Does not apply to Revised Section 508	Supports	The product adapts to user-defined text spacing with no loss of content or functionality.
1.4.13 Content on Hover or Focus Does not apply to Revised Section 508	Partially Supports	<p>Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>Info tooltip is not dismissible via the Escape key.</li> <li>Moving JAWS focus from Info tooltip does not consistently dismiss the tooltip.</li> </ul>
2.4.5 Multiple Ways For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs	Supports	The product provides more than one way to locate a Web page within a set of Web pages.

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Level AA Criterion	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels	Supports	Headings and labels describe the content topic or purpose.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
2.4.11 Focus Not Obscured (Minimum)	Supports	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements	Supports	All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum)	Supports	All pointer-input targets are at least 24-by-24 CSS pixels unless they have equivalent spacing or an alternative control, the target is inline, the size is determined by the user agent, or a specific target presentation is required.
3.1.2 Language of Parts	Supports	When content is presented in multiple languages, the product identifies language changes.
3.2.3 Consistent Navigation For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs	Supports	The product presents repeated navigation elements in the same relative order.
3.2.4 Consistent Identification For Revised Section 508, Sections 501 and 602.3 – Does not apply to non-web docs	Supports	The product consistently identifies repeated functional elements.
3.3.3 Error Suggestion	Supports	The product provides suggestions when user input results in validation errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The product helps prevent errors by checking, confirming, and allowing reversal of user input submissions.

Level AA Criterion	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum)	Supports	A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process, unless the step provides an alternative authentication method or assistance mechanism, or the test is to recognize objects or identify user-provided non-text content.
4.1.3 Status Messages Does not apply to Revised Section 508	Supports	Status messages are promptly displayed or communicated to the user.

## Level AAA Success Criteria Conformance

This report does not cover the degree of conformance of the product to WCAG 2.x Level AAA Success Criteria.

## Revised Section 508 Report

These standards address access to information and communication technology (ICT) under Section 508 of the Rehabilitation Act. Application and scoping information, including definitions and exceptions, is specified in:

- Chapter 1: Application and Administration
- Chapter 2: Scoping Requirements

**Note:** Information about Section 508 criteria is available from the website provided in Table 1.

### Chapter 3: Functional Performance Criteria (FPC)

**Note:** Section 301 defines the scope of Chapter 3. The table does not include that section.

**Table 4. Conformance to Section 508 Chapter 3 criteria**

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	At least one mode of operation does not require user vision. Exceptions: Refer to Table 2, criterion 4.1.2.
302.2 With Limited Vision	Supports	At least one mode of operation enables users to make use of limited vision.
302.3 Without Perception of Color	Supports	At least one visual mode of operation does not require user perception of color.
302.4 Without Hearing	Supports	At least one mode of operation does not require user hearing.
302.5 With Limited Hearing	Supports	At least one mode of operation enables users to make use of limited hearing.
302.6 Without Speech	Supports	At least one mode of operation does not require user speech.
302.7 With Limited Manipulation	Supports	At least one mode of operation does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	At least one mode of operation is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product provides features to simplify use by individuals with limited cognitive, language, and learning abilities.

## Chapter 4: Hardware

**Note:** The Chapter 4 standards do not apply to this product because the product has no hardware components.

## Chapter 5: Software

**Note:** Section 501 defines the scope of Chapter 5. Subsections 50x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

**Table 5. Conformance to Section 508 Chapter 5 criteria**

Software Criterion	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell—no response required	Heading cell—no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The product is not platform software and does not control access to platform accessibility features.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt platform accessibility features.
502.3.1 Object Information	Partially Supports	Object role, state(s), boundary, name, and description can be programmatically determined. Exception: Refer to Table 2, criterion 4.1.2.
502.3.2 Modification of Object Information	Supports	States and properties the user can set can be set programmatically, including through assistive technology.
502.3.3 Row, Column, and Headers	Supports	In data tables, occupied rows and columns and their headers can be programmatically determined.
502.3.4 Values	Supports	Current and allowable values associated with an object can be programmatically determined.
502.3.5 Modification of Values	Supports	Values the user can set can be set programmatically, including through assistive technology.

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Software Criterion	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports	Component labels and labeled components can be programmatically determined.
502.3.7 Hierarchical Relationships	Supports	Hierarchical relationships between component containers and contained components can be programmatically determined.
502.3.8 Text	Supports	The content of text objects and attributes, and the boundaries of rendered text, can be programmatically determined.
502.3.9 Modification of Text	Supports	Text that users can set can be set programmatically, including through assistive technology.
502.3.10 List of Actions	Supports	Actions available to users can be programmatically determined.
502.3.11 Actions on Objects	Supports	Assistive technology can programmatically execute actions on objects.
502.3.12 Focus Cursor	Supports	Focus, the text insertion point, and selection attributes of UI components are tracked.
502.3.13 Modification of Focus Cursor	Supports	Focus, the text insertion point, and selection attributes the user can set can be set programmatically, including through assistive technology.
502.3.14 Event Notification	Supports	Notifications of events relevant to user interactions are available to assistive technology.
502.4 Platform Accessibility Features	Not Applicable	The product does not meet the definition of platform software.
503 Applications	Heading cell–no response required	Heading cell–no response required
503.2 User Preferences	Supports	The product permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.

Software Criterion	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Not Applicable	The product has no time-based media or media players.
504 Authoring Tools	Not Applicable	The product has no authoring tools.

## Chapter 6: Support Documentation and Services

**Note:** The Chapter 6 standards do not apply to this product because the product does not provide support documentation or services to end users.

## Legal Disclaimer

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