



Accessibility Conformance Report for Pearson Proctoring application

**WCAG 2.2/Section 508 Edition
(based on VPAT® version 2.5)**

Overview

Report date: July 7, 2026

Product: Proctoring application

Product description: Proctoring is a web-based application in which users can schedule and administer private client-proctored testing events. Access to the Proctoring application is through the secure Pearson Navigator portal. Proctoring users have access only to testing programs for which test owners (clients) or Pearson Professional Assessments specifically provide access.

Users of the Proctoring application include proctors and proctor administrators. Proctors can create and manage testing events, including unlocking candidate exams. Proctor administrators can display event information about existing events.

The Proctoring application is used by test proctors as part of Client Proctored – No Appointment Required (CPNAR) exam deliveries. For more information about the applications used by test sponsors, test proctors, and test takers during a CPNAR exam delivery, refer to the Accessibility Information Report and Accessibility Conformance Reports available from the [Pearson Professional Assessments Accessibility Statement](https://www.pearsonvue.com/us/en/legal/accessibility-statement.html) at <https://www.pearsonvue.com/us/en/legal/accessibility-statement.html>

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Notes:

- This report documents the accessibility of the product as of the report date.
- References in this report to “the Proctoring app” or “the product” refer to the product identified above.

Evaluation Methods and Scope

Trained Accessibility Quality Assurance Engineers, including native users of blindness technologies, conducted evaluations that included both automated and manual testing.

Current testing was conducted on Windows 11 with Chrome 149.

Assistive technology used during the evaluation included JAWS 2026, NVDA 2025, and a refreshable braille display.

Evaluations included the following product elements:

- Events page
- Proctor information page
- Admitting Candidate
- Proctoring Help

Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in Table 1.

Table 1. Conformance with accessibility standards and guidelines

Standard/Guideline	Documentation Location	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.2 (incorporates WCAG 2.0 and 2.1)	https://www.w3.org/TR/WCAG22	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 Accessibility Standards	https://www.access-board.gov/ict	Chapter 3: Yes Chapter 4: No Chapter 5: No Chapter 6: Yes

Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or with equivalent facilitation.
- Partially Supports: Most product functionality meets the criterion. Exceptions provided.
- Does Not Support: Most product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion.

WCAG 2.2 Report

When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 2 and Table 3 also document conformance with Revised Section 508: Chapter 5 – 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: Information about WCAG and Section 508 criteria is available from the websites provided in Table 1.

Level A Success Criteria Conformance

Unless otherwise indicated by (*) or (#), the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Criteria followed by (*) do not apply to Revised Section 508.

For Revised Section 508, Sections 501 and 602.3 – criteria followed by (#) do not apply to non-web docs.

Table 2. Conformance to Level A success criteria

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product has no prerecorded audio- or video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The product has no synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The product has no synchronized media.
1.3.1 Info and Relationships	Partially Supports	The product uses a logical structure in most places where information and relationships can be programmatically determined. Exception: A column in the candidate roster and events tables lacks a heading.

Level A Criterion	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence	Partially Supports	The programmatic reading order does not change the meaning of the content. Exception: Using NVDA, initial focus on the Event Information page is at the bottom of the page.
1.3.3 Sensory Characteristics	Supports	The product does not rely only on sensory information to convey meaning.
1.4.1 Use of Color	Supports	The product does not rely only on color to convey meaning.
1.4.2 Audio Control	Not Applicable	The product has no prerecorded audio or synchronized media that auto-plays for more than three seconds.
2.1.1 Keyboard	Supports	All core product functionality can be accessed by using the keyboard.
2.1.2 No Keyboard Trap	Supports	The product has no keyboard traps.
2.1.4 Character Key Shortcuts	Not Applicable	The product has no single-character keyboard shortcuts.
2.2.1 Timing Adjustable	Not Applicable	The product has no time limits.
2.2.2 Pause, Stop, Hide	Not Applicable	The product does not contain non-essential moving, blinking, scrolling, or auto-updating information that continues for more than five seconds.
2.3.1 Three Flashes or Below Threshold	Supports	The product does not contain content that flashes more than three times per second.
2.4.1 Bypass Blocks (#)	Supports	A mechanism is available to bypass blocks of content that are repeated.
2.4.2 Page Titled	Does Not Support	The product, which is a single-page application, does not provide unique, meaningful page titles.
2.4.3 Focus Order	Supports	The focus order of the product elements preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The product uses meaningful link names.
2.5.1 Pointer Gestures	Not Applicable	No interactions are based on pointer gestures.

Level A Criterion	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation	Supports	All product functionality operated through a single point of screen contact occurs or reverses on the pointer up event or can be reversed before or after completion.
2.5.3 Label in Name (*)	Supports	For user interface components that have visible text labels, the programmatic component names match the visible labels.
2.5.4 Motion Actuation (*)	Not Applicable	The product has no motion-operated functionality.
3.1.1 Language of Page	Supports	The product identifies the default language of each page.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.2.6 Consistent Help	Not Applicable	The product does not provide human contact details or mechanisms, a self-help option, or a fully automated contact mechanism.
3.3.1 Error Identification	Supports	The product clearly identifies input errors.
3.3.2 Labels or Instructions	Partially Supports	Content input fields are clearly labeled, and clear instructions are given for user input. Exceptions: - Buttons in the candidate roster and events tables are not unique. - A form field and button have very similar labels.
3.3.7 Redundant Entry	Not Applicable	The product does not require re-entry of information.
4.1.2 Name, Role, Value	Supports	The name and role of all user interface components that can be programmatically determined are fully compliant and encoded with Name, Role, Value.

Level AA Success Criteria Conformance

Unless otherwise indicated by (*) or (#), the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Criteria followed by (*) do not apply to Revised Section 508.

For Revised Section 508, Sections 501 and 602.3 – criteria followed by (#) do not apply to non-web docs.

Table 3. Conformance to Level AA success criteria

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The product has no time-based media or media players.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The product has no time-based media or media players.
1.3.4 Orientation (*)	Supports	The product supports system-level orientation settings.
1.3.5 Identify Input Purpose (*)	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The product has sufficient color contrast in its content.
1.4.4 Resize text	Supports	Text can be resized without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text	Supports	The product does not include images of text.
1.4.10 Reflow (*)	Supports	Content can be resized without assistive technology up to 400% without loss of content or introduction of bidirectional scrolling.
1.4.11 Non-text Contrast (*)	Supports	Non-text elements of the product meet or exceed the minimum color contrast ratio of 3:1.
1.4.12 Text Spacing (*)	Supports	The product adapts to user-defined text spacing with no loss of content or functionality.
1.4.13 Content on Hover or Focus (*)	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.

Level AA Criterion	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (#)	Not Applicable	Pages are arranged in a linear sequence by design as steps in a process and do not include multiple ways to access pages.
2.4.6 Headings and Labels	Partially Supports	Headings and labels describe the content topic or purpose. Exception: Pagination buttons lack sufficient labels.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
2.4.11 Focus Not Obscured (Minimum)	Supports	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements	Not Applicable	Product functionality does not require dragging.
2.5.8 Target Size (Minimum)	Supports	All pointer-input targets are at least 24-by-24 CSS pixels unless they have equivalent spacing or an alternative control, the target is inline, the size is determined by the user agent, or a specific target presentation is required.
3.1.2 Language of Parts	Not Applicable	The product does not present content in multiple languages.
3.2.3 Consistent Navigation (#)	Supports	The product presents repeated navigation elements in the same relative order.
3.2.4 Consistent Identification (#)	Partially Supports	The product consistently identifies repeated functional elements. Exception: A button is implemented as a link, which is inconsistent with behavior everywhere else in the application.
3.3.3 Error Suggestion	Supports	The product provides suggestions when user input results in validation errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The product helps prevent errors by checking, confirming, and allowing reversal of user input submissions.
3.3.8 Accessible Authentication (Minimum)	Not Applicable	The product does not have an authentication process.
4.1.3 Status Messages (*)	Supports	Status messages are promptly displayed or communicated to the user.

Level AAA Success Criteria Conformance

This report does not cover the degree of conformance of the product to WCAG 2.x Level AAA Success Criteria.

Revised Section 508 Report

These standards address access to information and communication technology (ICT) under Section 508 of the Rehabilitation Act. Application and scoping information, including definitions and exceptions, is specified in:

- Chapter 1: Application and Administration
- Chapter 2: Scoping Requirements

Information about Section 508 criteria is available from the website provided in Table 1.

Chapter 3: Functional Performance Criteria (FPC)

Section 301 defines the scope of Chapter 3. The table does not include that section.

Table 4. Conformance to Section 508 Chapter 3 criteria

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	At least one mode of operation does not require user vision. Exceptions: Refer to Table 2, criteria 1.3.1, 1.3.2, and 2.4.2 and Table 3, criterion 2.4.6.
302.2 With Limited Vision	Partially Supports	At least one mode of operation enables users to make use of limited vision. Exceptions: Refer to Table 2, criteria 1.3.1, 1.3.2, and 2.4.2 and Table 3, criterion 2.4.6.
302.3 Without Perception of Color	Supports	At least one visual mode of operation does not require user perception of color.
302.4 Without Hearing	Not Applicable	The product does not provide an audible mode of operation.
302.5 With Limited Hearing	Not Applicable	The product does not provide an audible mode of operation.
302.6 Without Speech	Not Applicable	The product does not use speech for input, control, or operation.

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Partially Supports	At least one mode of operation does not require fine motor control or simultaneous manual operations. Exceptions: Refer to Table 3, criteria 2.4.6 and 3.2.4.
302.8 With Limited Reach and Strength	Supports	At least one mode of operation is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product provides clear instructions, logical grouping, consistent navigation, and error prevention or recovery support to reduce complexity.

Chapter 4: Hardware

The Chapter 4 standards do not apply to this product because the product has no hardware components.

Chapter 5: Software

The Chapter 5 standards do not apply to this product because the product does not meet the definition of software.

Chapter 6: Support Documentation and Services

Section 601 defines the scope of Chapter 6. Subsections 60x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

Table 5. Conformance to Section 508 Chapter 6 criteria

Support Criterion	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell—no response required	Heading cell—no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Documentation does not list or explain how to use the accessibility and compatibility features required by Chapters 4 and 5.
602.3 Electronic Support Documentation	Does Not Support	Electronic support documentation does not conform to WCAG 2.0 Level A and AA Success Criteria. There are major accessibility issues that would prevent many users from effectively interacting with the documentation.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All support documentation is available in electronic format.
603 Support Services	Not Applicable	The product does not provide support services to end users.

Legal Disclaimer

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