

Alibaba Cloud Certification Privacy Policy

1. Scope and application

1.1 This Addendum applies to your use of Alibaba Cloud Certification services. It describes how Alibaba Cloud ("we", "us", or "our"), as data controller, collects, uses, and processes your personal data in connection with the Alibaba Cloud Certification.

1.2 Alibaba Cloud Certification is administered through Pearson VUE ("Processor"), our authorized service provider. By taking the certification, you acknowledge and agree to the terms of this Addendum.

1.3 This Addendum supplements the Alibaba Cloud Membership Agreement and other applicable terms. In the event of conflict with respect to personal data processing, this Addendum prevails.

2. Definitions

"Data Protection Legislation" means GDPR (EU 2016/679), Singapore PDPA, and all applicable data protection and privacy laws in the relevant jurisdictions.

"Personal Data" means any information relating to an identified or identifiable natural person ("Data Subject"), as defined under Data Protection Legislation.

"Controller" means Alibaba Cloud, which determines the purposes and means of processing your Personal Data.

"Processor" means Pearson VUE, which processes Personal Data on behalf of the Controller.

"Security Incident" means any breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, your Personal Data.

3. Collection of Personal Data

We collect the following Personal Data from you in connection with the Alibaba Cloud Certification:

- (a) Identity information: your full name, company affiliation, and email address;
- (b) Certification records: scores, pass/fail status, dates, and subjects;
- (c) Account binding data: your Alibaba Cloud account ID and Pearson account ID.

4. Purpose of processing

We process your Personal Data solely for the following purposes:

- (a) Administration of certification;
- (b) Reporting of certification results;
- (c) Issuance and verification of certification certificates;
- (d) Binding of your Alibaba Cloud account with your Pearson account for certificate delivery.

5. Your rights

Under applicable Data Protection Legislation, you have the following rights:

- (a) Right of access: you may request a copy of the Personal Data we hold about you;
- (b) Right to rectification: you may request correction of inaccurate Personal Data;
- (c) Right to erasure: you may request deletion of your Personal Data where no longer necessary;
- (d) Right to restriction: you may request limitation of processing in certain circumstances;
- (e) Right to data portability: you may request transfer of your Personal Data to another controller;
- (f) Right to object: you may object to processing based on legitimate interests.

To exercise any of these rights, please contact us through the channels specified in Section 9.

6. Security Measures

6.1 We and our Processor implement appropriate technical and organizational measures to protect your Personal Data against a Security Incident, including encryption in transit and at rest, access controls, and regular security testing.

6.2 In the event of a Security Incident, we will notify you without undue delay where required by applicable Data Protection Legislation, and take remedial measures in accordance with law.

7. Transfer of Personal Data

7.1 Your Personal Data may be transferred to jurisdictions outside the one in which the data was collected, including from Pearson to Alibaba Cloud's systems.

7.2 We ensure that any such transfer is subject to appropriate safeguards, including but not limited to Standard Contractual Clauses (SCCs), and complies with applicable Data Protection Legislation.

7.3 You acknowledge and consent to such cross-border transfers by taking the certification.

8. Data retention

We retain your Personal Data for the duration necessary to fulfill the purposes specified in Section 4, and thereafter for such period as required by applicable law or for certification verification purposes.

9. Contact and complaints

9.1 Please refer to the [Alibaba Cloud International Website Membership Agr](#) and the [Alibaba Cloud International Website Privacy Policy](#) for details regarding your rights and obligations. For any questions or requests regarding this Addendum or our processing of your Personal Data, please contact Alibaba Cloud through the official channels specified therein.

9.2 If you believe that our processing of your Personal Data violates applicable Data Protection Legislation, you have the right to lodge a complaint with the competent supervisory authority in your jurisdiction.