



Microsoft's Allowed Items List

Allowed Items & Assistive Technology

Unless otherwise specified, Microsoft candidates do not need pre-approval to use the items below. As applicable, visually inspect the items without directly touching them or the candidate before allowing the candidate to test.

ASSISTIVE TECHNOLOGY
<p>Magnification</p> <p>All Microsoft exams automatically include a zoom feature. At any time, candidates can use CTRL+ to increase the font size to the desired level and CTRL- to reduce it. The font can increase up to 200% (400% with Edge) on most question types, but the feature can be difficult to use with drag-and-drop questions. Candidates can try this zoom feature in Microsoft's Sample Exam.</p> <p>If candidates want additional magnification, they must request an accommodation:</p> <ul style="list-style-type: none">• Test Centers: Candidates can request a ZoomText accommodation for magnification up to 3600%. Please note that the ZoomText magnification and color contrast features are available to use, but the Reader is disabled in test centers.• Online Exams (OnVUE): The following programs may be used with an approved accommodation and do not require documentation: Windows Magnifier, ZoomText, and MacOS Zoom Feature.
<p>Screen Reading Software</p> <p>All screen reading software must be pre-approved so that test centers or online proctors can be notified. No documentation is required.</p> <ul style="list-style-type: none">• Test Centers: JAWS may be available depending on the test center location.• Online Exams (OnVUE): JAWS, NVDA, ZoomText Reader, and Windows Narrator
<p>For additional accommodation information, direct candidates to the Microsoft website (https://learn.microsoft.com/en-us/certifications/request-accommodations). Candidates must receive approval before scheduling an exam.; otherwise, the accommodations will not be applied.</p>

MEDICAL SUPPORTS
<ul style="list-style-type: none">• Bandage• Brace (e.g., neck, back, wrist, leg, or ankle braces)

- **Cast:** Including slings or other injury-related items that cannot be removed
- **Cushion/Pillow**
- **Eye Patch**
- **Eyeglasses** (no case): Including tinted lenses
- **Magnifying Glass** (no case): Non-electronic, handheld only
- **Medical Alert Bracelet**
- **Foot Stool:** For use at test centers, these must be no larger than 14 in x 14 in x 12 in (35 cm x 35 cm x 30 cm) with a non-skid metal base.

MEDICAL DEVICES

Medical devices must operate with NO sound and NO remote control. If a device makes any sound or requires a remote control (or cell phone), candidates must request an accommodation BEFORE scheduling their exam.

In addition to the above, **at test centers**, any device must be 1) small and portable by the candidate alone, 2) attached and operational before entering the testing room, and 3) operable on its own power. Candidates are NOT allowed to plug any device into the computer workstation.

- **Continuous Glucose Monitor**
- **Insulin Pump**
- **Spinal Cord Stimulator**
- **TENS Unit**
- **Hearing Aids & Cochlear Implants**
- **Oxygen Tank**

MEDICATIONS

All medications must be unwrapped and REMOVED from the bottle/container. Pills may only remain in the packaging if it clearly states on the container that they must remain unopened (such as nitro glycerin pills that cannot be exposed to air).

- **Auto-Injector** (e.g., EpiPen)
- **Cough Drops**
- **Eye Drops**
- **Glucose Tablets:** This does not include hard candy. Candy must be requested as a “Snack” accommodation.
- **Inhaler**
- **Nasal Drops/Spray**
- **Pills**

MOBILITY

The following items do not require pre-approval. However, some test centers are NOT wheelchair accessible and may require the use of stairs. To confirm if a test center meets a candidate's specific needs, the candidate can call the test center directly using contact information found at [Pearson VUE - Find a Test Center](#).

- Cane
- Crutches
- Walker
- Knee Scooter
- Wheelchair
- Electric Wheelchair/Scooter

OTHER ITEMS	Testing Location	
	Test Center	Online (OnVUE)
Cell Phone: Only during unscheduled breaks (in which the exam clock doesn't stop)	✓	✓
Face Mask	✓	X
Tissues/Kleenex: Must use tissues provided at test centers	✓	✓
White Noise Machine: Only pre-approved for online exams	X	✓
Earplugs: Candidates may use their own earplugs IF the test center does not provide them	✓	✓
Ear Defenders/Earmuffs (non-Bluetooth): Candidate provides	✓	✓
Noise Canceling Headphones (non-Bluetooth): Candidate provides	✓	✓
Noise Canceling Headphones (with Bluetooth capability): Candidate provides	X	X
Whiteboard: The exam interface includes a virtual whiteboard available to all candidates testing online. At test centers, physical whiteboards are provided.	✓	✓
Service Animals: Test centers allow service dogs only	✓	✓
Emotional Support Animals	X	✓
Items marked with an X require the candidate to request exam accommodations and receive approval BEFORE scheduling their exam. None of these accommodations require documentation.		