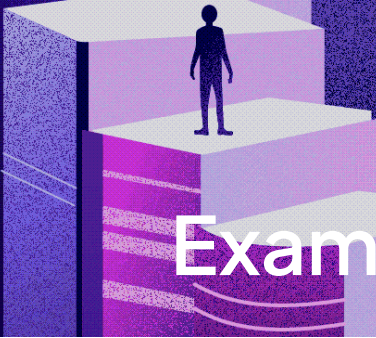




ExamDeveloper Known Issues

Outstanding known issues awaiting resolution are listed in the table below.

- Issues are grouped by the month in which they are discovered.
- Resolutions will be updated on this page approximately once per month.
- If you need more information, please contact your Application Consultant or email the support team at ExamDeveloper@pearson.com.

September 2026 (2609)

Internal #	Description	Fix planned	Fixed in
ED-14322	Legacy editor projects using the new search page are unable to sort by State.	2610	
ED-13151	Candidate photos cannot be imported within an item via QTI import.	2610	
ED-10703	Running an enemy check on more than 2000 items may fail.	2610	

August 2026 (2608)

Internal #	Description	Fix planned	Fixed in
ED-12239	Timestamp for Authoring is out of sync (Legacy is OK).	2609	
ED-13438	Clicking Edit on Assignment Page displays a grey screen.		
ED-13367	Unable to see or download correct filename of Image on a Hot Spot/Hot Area item.		
ED-13366	Hot Spot/Hot Area item with content displays a blank canvas.		
ED-13358	Metadata is presented in different order in Pre-Migration Custom report and Post-Migration Custom Report.		
ED-12860	Authoring Spreadsheet QTI does not compile.		
ED-12644	Review state in report is not showing properly.		

July 2026 (2607)

Internal #	Description	Fix planned	Fixed in
ED-12157	When a user resumes an in-progress "Review form" assignment and completes it, the results may fail to populate on the Review Form page. This issue is occurring intermittently.	2608	
ED-11723	Item Assist refinement is not consistently applying to the currently selected (in focus) item.	2608	
ED-12943	Renaming an item type resets its configured prompts, causing Item Assist to treat it as a new item type and apply default prompts.	2608	
ED-12995	Title field is incorrectly added to exhibits that do not support the Title field (Title Configuration = No) when adding exhibits to questions via Item Assist.	2608	
ED-12849	The Save button on the Item Assist General Settings page remains enabled after saving, instead of being disabled once changes are successfully saved.	2608	
ED-11692	When importing a QTI file containing Combination Scoring where all targets are grouped in a single combination, the scoring configuration is not preserved. Each target is assigned a score of 1 individually instead of maintaining the grouped combination and its intended score value.	2608	
ED-12574	The QTI output for Constructed Response items is inconsistent across legacy, migrated, and newly authored items. When Word Count is unselected, legacy items correctly output word_count="false" in the QTI, but migrated and newly authored items omit this value entirely, causing discrepancies for downstream systems.	2608	2608
ED-12516	The Audio Capture Recorder component loses all of its configured settings during the review/editing process, which breaks item preview. Users must apply a workaround of switching the item type template and switching back to restore recorder settings.		
ED-12465	When a large number of targets are added to a Target Combination row in the Scoring modal (e.g., all 26 targets), the target labels overflow outside the cell boundary instead of wrapping or scrolling, resulting in a visually broken layout.	2608	
ED-12462	The ordering of <pearsonvue:objectivesref> and <pearsonvue:model> elements in exported QTI is incorrect, causing	2609	

	XML validation failures when the output is consumed by downstream delivery systems.		
ED-12267	In the Selectable Text template, users cannot save an item once the "Add Options" button has been clicked. No workaround is available—even recreating the item from scratch exhibits the same behavior.		
ED-12110	Users are unable to export large exams (e.g., 9,500+ items across multiple forms) because the system runs out of memory during the export process, returning a generic error with no actionable details.		
ED-11889	When switching between item type templates using the Item Type dropdown on the question authoring page, the selected template does not fully load. Elements from the previously selected template carry over, producing incorrect and unusable item layouts.	2609	
ED-11831	Users cannot apply text formatting (bold, italics, font type, or font face) to Variables within the content editor. This creates inconsistency between Variables and standard content and limits flexibility in how items are presented to examinees.	2607	2607
ED-11780	In Hot Spot/Hot Area items, uploaded images may disappear after initially loading, and placed targets shift from their original positions after saving. Users must resize or re-save to force the image to reappear.		

June 2026 (2606)

Internal #	Description	Fix planned	Fixed in
ED-11851	When using the Item Assist AI translation feature, users may encounter an "Unexpected character encountered" error after attempting to translate items (e.g., multiple-choice, one correct option). The error appears in the translation report after processing completes, and the item is not translated.	2606	2606
ED-11173	A user can add a different language item to a case Example: Items on a case are English. User can add or switch the language of an item on the case to French.	2608	2608
ED-10273	If two users clicked on Edit from a review assignment at the same time, they were allowed to concurrently edit the items.		2606
ED-8797	The item content of migrated items is not exporting into itempool.xml.		2606

ED-11538	When a user tries to template switch a Fill in the blank item and clicks Cancel instead of proceeding with the template change, the delivery properties are modified to the item migration requirements.	2607	
ED-11087	An External QTI template that includes headings or equations are not previewing correctly.		
ED-12109	For a locked exam with a template added, the latest blueprint update is reflected in the reporting group node added to that exam. A template can be applied to a form on the Edit form page and changes can then be made to the template (wording or structure changes) on the Build QTI page. If the form is then locked, the QTI is reset to the default template that was added on the Edit exam page (any structural or naming changes from the Build QTI page are reverted).	2606	
ED-12162	External QTI templates are mismatched between the item ID exported in the itempool.xml and the section.xml which is causing compile errors.	2608	
ED-12320	Variable names/properties cannot start with a numeric value or the variable will not render correctly.	2608	2608
ED-12318	Spreadsheet type is temporarily changed when a new exhibit is added to the item. Once the focus is put back on the spreadsheet item, the correct type of spreadsheet is populated.	2608	
ED-12611	When a new item is added to a case containing both a popup exhibit and a split screen exhibit, the title of the split screen exhibit is being changed to the popup exhibit title.	2608	2608

May 2026 (2605)

Internal #	Description	Fix planned	Fixed in
ED-10206	Stop word validation popups aren't displayed when searching the stop word from the content dropdown.	2606	2606
ED-10185	JSON is exposed on a case exhibit when a user clicks back.	2606	2606
ED-10204	When examining a question with two exhibits, the second exhibit is initially loading.	2606	2606
ED-10215	When adding an invalid item id after searching the valid Item IDs, valid Item ID rows are not displaying.	2606	2606

ED-10186	Buttons disappear on unsaved question in a case. This happens when the <i>only</i> item on an Authoring case is deleted and only the exhibit remains.	2606	2606
ED-10184	Exhibit title is not showing in the UI when a user is looking at the revision history of an item that is part of a case.	2606	2606
ED-10187	Popup exhibit on a standalone item disappears when the exhibit is put in focus.	2606	2606
ED-5020	Authoring: Drag and drop template does not scroll for the right menu (template creation and writing new item).	TBD	
ED-5021	Authoring: Saving an Item template with errors does not easily show the user there are errors.	TBD	
ED-5092	Authoring: The pop-up Outcome is appearing when it should not appear.	TBD	
ED-5107	Authoring: Font-size from block text metadata is different in view mode and edit mode.	TBD	
ED-5099	Extra tags are added in ED fields when pasting data from Google Sheets in Authoring.	TBD	
ED-5096	"Something went wrong" error occurs upon deleting imported item count greater than 500.	TBD	
ED-5094	Authoring: Error occurs when deleting imported items that were previously reviewed.	TBD	
ED-5065	Authoring: Save and continue never finishes when removing a comment from an exhibit.	TBD	
ED-5061	Authoring: Indent property in Tiny MCE is not working properly (Comments/Blocktextmetadata).	TBD	
ED-5044	Authoring: Cloned item with metadata not advancing to Validate state on first try (it does advance on the second attempt). This is occurring inconsistently.	TBD	
ED-5031	Getting kick out error while batch editing assets .	TBD	
ED-5041	Authoring: Metadata Fields not showing for every item, every time	TBD	
ED-5101	TinyMCE options in Authoring still appear after resizing the screen.	TBD	

ED-5100	Inconsistent issue when trying to observe or examine a stats of a question.	TBD	
ED-5050	Unable to import elements to an item via ExternalID after switching a comment from free text type to ExternalID type.	TBD	
ED-4360	Manage item types, Import page, Batch edit, and Migration page details are not localized (also with error message).	TBD	
ED-4527	Authoring: Question All Data API is timing out.	TBD	
ED-4663	"Something went wrong" error may not impact current functionality (write questions page and examine page).	TBD	
ED-4697	Authoring page showing an error message when viewing and clicking Edit questions.	TBD	
ED-4703	"Add" button is not working in the Comments panel when adding a heading style is the first action taken.	TBD	
ED-4744	When switching from grid multiple choice to MCQ template it adds a new field/did not allow submit.	TBD	
ED-4992	Authoring: Some side panels open behind other panels.	TBD	
ED-5002	TSS and Preview - Getting an error for audio and video file names containing dot(.) (post QTI export).	TBD	
ED-5795	Authoring (ED/Navigator): Preview not working for certain users.	TBD	
ED-4998	Authoring: Error message when using item template imported from different instance.	TBD	
ED-5507 ED-6142	Authoring: WIRIS: Failed to initialize plugin: TinyMCE_wiris [Timeout increase].	TBD	
ED-7014	Inline Drag and Drop Template - In Itempool.xml file PearsonVUEResponse additional property getting newly added.	TBD	
ED-9767	If items require metadata/blueprint exhibits will require it: Incorrect requirements on exhibits.	TBD	
ED-9771 ED-10484	User with access to a single Sidenav feature in Topaz should not see the side navigation.	TBD	
ED-10536	Additional optional selection appears grey and Removed optional item is incorrectly displayed in black.	TBD	

April 2026 (2604)

Internal #	Description	Fix planned	Fixed in
ED-9921	Comparison of item revisions within the Properties modal is not working for Fill in the blank or Spreadsheet templates.	2605	2604
ED-9986	When a user updates a comment that has an asset in it, a GUID is showing instead of the image.	2605	2605
ED-9050	Response attributes are missing from the Spreadsheet template for Authoring templates.	2605	2605
ED-9097	The “Other blueprint” is using the project name instead of the blueprint name when seen on an item.	2605	2605
ED-9319	When table border values are set to 0, a border still appears.	2605	2605
ED-9325	When an item is created in one Authoring project and then exported via JSON and imported into another project, the images used in the comments are not rendering correctly.	TBD	
ED-9526	When a manager is adding an exhibit that is shared to the project as viewable to be displayed as a popup on an item, users are not seeing the Save button.	2605	2605
ED-9704	A removed or obsolete item is reappearing in the Case panel after accessing the case history.	2605	2605
ED-9187	When importing an Essay item with external scoring, the item weight is not showing correctly in view mode.	2606	
ED-9717	Items migrated from the legacy editor to the Authoring editor have extra spaces in the search data after migration. The placeholder is coming across as spaces. This affects Drop down and Fill in the blank templates.	2605	2605
ED-9930	Item weight comparison is not showing the previous weight value in the comparison modal.	2605	2605
ED-9949	When the Blueprint name column is added to a search view, the search grid view does not work properly.	2605	TBD
ED-9978	In the standard item bank view, the case ID and case name are missing in the description box.	2605	2605
ED-9122	Exhibits order is not consistent in itempool.xml.	2605	

ED-10049	For a case with one item and one exhibit, if a user changes the state of the item to obsolete, the item is not removed from the case.	2605	2605
ED-5018	Authoring metadata does not have an option when the metadata allows 'user add contents'.	2605	2605
ED-9911	When previewing case items using randomization variables, the same replacement variable should be used across the case items. When choosing to 'preview as case' the same replacement variable is not being used. Note: Exam export is working correctly.	2605	2605
ED-9999	When an Authoring item is loading, there is a visible flicker.	2606	
ED-9013	When migrating a Fill in the blank item, character counts are lost.	2605	2605
ED-10093	Sorting is not working properly in search.	2605	2605
ED-10094	When a user is switching views and has text in the search field, the search field is not emptying.	2606	
ED-8639	Disabled hot keys are not being honored in Authoring items.	TBD	

March 2026 (2603)

Internal #	Description	Fix planned	Fixed in
ED-8834	The correct answer text filter will not work.	2604	2604
ED-9084	No error message is shown when Importing via JSON and template IDs are not found. For the 2603 release, users will not see any indication that there was an invalid template ID while importing the item.	2604	2604
ED-9237	Exhibits deleted from a project are displayed incorrectly in case history.	2604	2604
ED-9069	If a case and item(s) are imported into Authoring and there is an error, the file name in the error report is incorrect. Instead of showing the <i>question.json</i> file name it will show the <i>itemgroup.json</i> file name twice.	2604	2604
ED-9330	Within Authoring editor projects, you can enable a review workflow setting to <i>hide other users' comments</i> . If a reviewer edits and saves the item (without submitting), they can see other users' comments.	2603	2603
ED-9321	A legacy editor project migrated to the Authoring editor is losing option level stats.	2609	

ED-9334	There is a review workflow setting that requires users to add a comment when modifying the item. Within Authoring editor projects, reviewers will see an error banner displayed if this setting is enabled.	TBD	
ED-9335	Review workflow settings that determined which parts of an item can be edited (Item, Reference, Metadata, Blueprint) for Authoring editor projects are not being honored. Currently all fields can be edited, ignoring review workflow configurations.	TBD	
ED-9444	Review workflow settings can be enabled to show a pop-up warning to users when modifying the item with stats. This is not currently being honored within Authoring editor projects (this is a known gap between legacy and Authoring).	TBD	
ED-9480	When searching for an available column to add to a selected column, the column is not being added to the view.	TBD	
ED-9525	When sorting the ItemBank ID column on the Search page, no results are being returned.	2605	
ED-9524	When adding header/Pearson VUE response/Options or response columns to the search view, the columns are not appearing.	2604	2604
ED-9413	An item within a case in a completed state cannot have split screen exhibits added to it. Workaround: Change the state of the item to 'review' to add the exhibit and change the state back to 'completed'.	2604	2604
ED-6898	Project manager defined metadata fields are not appearing on the search page in the metadata filter.	TBD	

February 2026 (2602)

Internal #	Description	Fix planned	Fixed in
ED-8705	When a pop-up exhibit is added to a case, the exhibit is also added to the <i>Split-screen exhibit</i> panel when it should only be seen in the <i>Pop-up exhibit</i> panel.	2604	2604
ED-8499	Users with a case permission (either Create cases or Review cases) as well as both the Create questions and Review questions permissions are having issues submitting all questions in a case. These users are shown an error stating "you do not have permission to edit this item". No submit errors are occurring when a user has a case permission and a single question permission (either Create questions or Review questions) or has only one of the question permissions. In some	2603	2603

	cases, users are also prevented from seeing the Review modal to advance or return items. Workaround: Give users a case permission and only one of the question permissions or only question permissions with no case permissions.		
ED-9123	Essay item types with media components (MP3, MP4) will not migrate properly. The content will be missing upon export after migration.	2604	2604
ED-8365	Pagination on the Advanced Search page is not working correctly. The pagination will remain at 1 of 1.	2603	2603
ED-3471	When clicking Preview case for Authoring editor cases, the exhibit items are incorrectly displayed first as standalone questions. This will be modified to show the exhibit items only with the items they should be presented with.	2603	2603
ED-9244	A user adds a popup exhibit to an item, adds the item to the case then clicks return. When the user goes back into the case, the popup exhibit item is not showing up in the exhibits panel (it is still attached to the item, but not appearing in the exhibits panel).	2604	2604

January 2026 (2601)

Internal #	Description	Fix planned	Fixed in
ED-7552	The last <i>blank</i> target for an inline drag and drop item is removed from the response field. (If text is inserted into the target field, the target will remain.)	2602	2602
ED-7940	When a user creates a view in a project that includes metadata and then begins working with another project that does not contain the same metadata, a message should be displayed to warn the user that the view has been updated due to changes in the project and features that do not exist within the project will not be shown. This warning is incorrectly being shown after initially being displayed when the view is copied.	2602	2602

December 2025 (2512)

Internal #	Description
ED-7010	If a Fill-in-the-blank (FIB) template is updated with a lower Maximum range value, authors are unable to save changes to items that were created with the previous version of the template (the version with the higher maximum range value). Example: An FIB template is configured with a maximum range of four responses. Authors then add FIB items with four

	responses. The Item Bank Manager updates the template by lowering the maximum range from four to three . When the author attempts to edit items with four responses, they are shown the following error message: “There are too many responses. Remove 1 response from your item in order to submit.” The author can remove a response but is not able to save the changes to the item. Fix planned for 2601.
ED-6368	Users submitting Multiple Choice – multiple correct items in Authoring are not forced to select more than one correct response (key) for the item when the Maximum selection range in the item template is configured as # keys (max selection = max keys) . This causes issues in the QTI for item delivery. Fix planned for 2602 to add a validation that will prevent users from submitting items that are impacted by this scenario until more than one key/correct response is added and/or the template configurations are changed.

November 2025 (2511)

Internal #	Description
ED-6288	If a media file cannot be found when importing an Essay item via QTI, misleading information is included in the error report stating that “Item type is not consistent with item format being imported” instead of “Asset not found”. Fix planned for 2512.
N/A	The ability to edit a user’s name, email address, and username was recently enabled in ExamDeveloper. The edit action should also update Navigator, but Navigator is not being updated. This will be fixed in a future release.

October 2025 (2510)

Internal #	Description
ED-5438	Fill-in-the-blank (FIB) templates will be updated in 2511 to allow you to edit the delivery settings of each FIB response field. If the FIB template is not set as the default while authoring a new FIB item and you have permission to edit delivery settings, the default delivery settings from the template are not carried over to the first response field. Workaround: Set the Fill-in-the-blank template as the default template or manually add the delivery settings to the first response field. Fix planned for 2511.
ED-5919	Fill-in-the-blank (FIB) templates allow you to add “ ” (a pipe delimiter) to call out multiple correct options within one response field. With the 2510 release, you can continue to use the pipe delimiter but will not receive restrictions validations when a is used within the options. Fix planned for 2511.
ED-5746	Fill-in-the-blank (FIB) templates will not allow you to reorder responses with the initial release. Responses are being reordered, and delivery settings and restrictions aren't preserved correctly. Fix planned for 2511 to allow reordering of responses and retaining delivery settings.

ED-5769	In the legacy editor, system items can be imported via XML. Constructed response/Oral items cannot be deleted from the 'import' state if they are imported incorrectly. Workaround: Confirm Constructed response/Oral items are valid prior to import. Leave in the 'import' state until the fix to allow deletion from the import page is implemented. Fix planned for 2511.
ED-5734	Angoff ratings are not appearing on the <i>Edit exam</i> page (when Angoff ratings are expected). Workaround: Review the Angoff ratings provided on the <i>Set standard</i> page until the <i>Edit exam</i> page is corrected. Fix planned for 2511.
ED-5953	The State column is not sorting correctly on the <i>Search</i> page. Fix planned for 2511.
ED-5947	Metadata values are not populating for custom views on the <i>Search</i> page. Workaround: Export the information to see the values. Fix planned for 2511.
n/a	Item Bank searches from the <i>Search</i> page are not displaying items correctly. If an item bank manager searches at the item bank level and attempts to open items not shared to the project they are working with, the item will not open. Workaround: Open a single item using View; you will not be able to select the Batch view. Fix planned for 2511.

September 2025 (2509)

Internal #	Description
D-74198	When adding a pop-up exhibit to an item within Authoring, an error message appears on the page and the Question frame appears blank. The user cannot proceed. Note: this error appears inconsistently. Workaround: Reload the item—not by a page refresh but by loading the item again via the review queue or search. Fix planned for 2510.
D-74045	An error is shown on the page when building a case within Authoring. This error is displayed after adding a new exhibit to an item, not saving the exhibit, and attempting to mark the exhibit as Used in an item. Workaround: Save the exhibit prior to marking it as Used when working with a case grouping. Fix planned for 2510.

August 2025 (2508)

Internal #	Description
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D- 74229	When a project manager is navigating back from assignments and clicks Write question, they are routed to the Navigator login screen instead of the item editor. This is affecting the Authoring editor only. Workaround: Click on another tab or window in your browser and return to the original tab. Fix planned for 2509.
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July 2025 (2507)

Internal #	Description
D-73767	If the review workflow requires a comment while modifying a question, it will not allow users to save or submit the item. This is affecting the Authoring editor only. Workaround: Remove the 'require comment when modifying' and the items should continue saving and working. Fix planned for 2509.

June 2025 (2506)

Internal #	Description
D-71773	Access token – All Data API limited to 5000 items We are working on an issue that causes a timeout error when attempting to fetch 5000 or more items via an API or web call.
D-72128	Access token – Questions API “Unable to connect” error We are working on a fix that causes an "Unable to connect" error in some cases when attempting to load Questions API data.

April 2025 (2504)

Internal #	Description
B-164131	Selectable text templates—retro media player alignment For Selectable text item types, the Retro media player is now center-aligned with item content instead of left-aligned.

January 2025 (2501)

Internal #	Description
D-68632	Drag and drop templates— scoring in revision comparison

	We updated revision comparison elements for Drag and drop templates so that the proper revision markings will show if tokens and/or targets are added or deleted in the Scoring window.
D-68020	Inline drag and drop templates—spacing issues We updated Inline drag and drop templates so the spacing before and after targets in the response are evenly spaced. Workaround: We recommend using only Arial font in size 11 when working with this template.
D-65762	External IDs saved as plain text External IDS will now be saved as plain text so that content can be imported with the external IDs. Previously IDs were saved with HTML formatting.
n/a	The ordering of statistics on items was not consistent. Going forward, statistics will be ordered alphabetically.