

# MONTANA Insurance Content Outlines

Content Outlines: Effective February 16, 2024

#122703 | 04/2025

# Montana Insurance Supplement

# **Examination Content Outlines**

Effective: February 16, 2024 \*Notes: Bail Bond Exam effective January 1, 2024

# LIFE – GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms, and Concepts

(50 scoreable questions plus 5 pretest questions)

#### I. TYPES OF POLICIES ......15

#### A. Traditional whole life products

- 1. Ordinary whole life
- 2. Limited-pay and single-premium life

#### B. Interest/market-sensitive/adjustable life products

- 1. Universal life
- 2. Variable whole life
- 3. Variable universal life
- 4. Interest-sensitive whole life
- 5. Indexed life

# C. Term life

- 1. Types
- a. Level
- b. Decreasing
- c. Return of premium
- d. Annually renewable
- 2. Special features
- a. Renewable
- b. Convertible

# **D.** Annuities

- 1. Single and flexible premium
- 2. Immediate and deferred
- 3. Fixed and variable
- 4 Indexed
- 5. Accumulation and Annuity Periods
- 6. Payout options

# E. Combination plans and variations

- 1. Joint life (first to die)
- Survivorship life (second to die)

# II. LIFE PROVISIONS, RIDERS, OPTIONS, AND

#### EXCLUSIONS.....15 A. Policy riders

- 1. Waiver of premium and waiver of monthly deduction
- 2. Guaranteed insurability
- 3. Payor benefit
- 4. Accidental death and/or accidental death and dismemberment

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- 5. Term riders
- 6. Other insureds
- 7. Long term care
- 8. Return of premium
- 9. Disability
- 10. Cost of Living
- B. Policy provisions and options
  - 1. Entire contract
  - 2. Insuring clause

- 3. Free look
- 4. Consideration
- 5. Owner's rights
- 6. Beneficiary designations
  - a. Primary and contingent
  - b. Revocable and irrevocable
  - c. Common disaster
  - d. Minor beneficiaries
  - e. Designation by class
- 7. Premium Payment
  - a. Modes
  - b. Grace period
  - c. Automatic premium loan
- d. Level or flexible
- 8. Reinstatement
- 9. Policy loans, withdrawals, partial surrenders
- 10. Non-forfeiture options
- 11. Dividends and dividend options (e.g., participating, non-participating)
- 12. Incontestability
- 13. Assignments
- 14. Suicide
- 15. Misstatement of age or gender
- 16. Settlement options
- 17. Accelerated death benefits

#### C. Policy exclusions

- 1. War
- 2. Aviation
- 3. Dangerous Occupation

# **III. COMPLETING THE APPLICATION, UNDERWRITING,**

# AND DELIVERING THE POLICY..... 12

# A. Completing the application

- 1. Required signatures
- 2. Changes in the application
- 3. Consequences of incomplete applications
- 4. Warranties and representations
- 5. Collecting the initial premium and issuing the receipt
- 6. Replacement
- 7. Disclosures at point of sale (e.g. HIPAA, HIV consent)
- 8. USA PATRIOT Act/anti-money laundering
- 9. Gramm-Leach-Bliley Act (GLBA) Privacy

#### **B. Underwriting**

- 1. Insurable interest
- 2. Medical information and consumer reports
- 3. Fair Credit Reporting Act
- 4. Risk classification
- 5. Stranger/Investor-owned life insurance (STOLI/IOLI)

#### C. Delivering the policy

**D.** Contract law

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- 1. When coverage begins
- 2. Explaining the policy and its provisions, riders, exclusions, and ratings to the client

- 1. Elements of a legal contract
  - a. Consideration
  - b. Offer and Acceptance
  - c. Competent parties
  - d. Legal purpose
- 2. Unique aspects of the insurance contract
  - a. Conditional
  - b. Unilateral
  - c. Adhesion
  - d. Aleatory

# IV. RETIREMENT AND OTHER INSURANCE CONCEPTS......8

- A. Third-party ownership
- **B. Life Settlements**
- C. Group life insurance
  - 1. Conversion privilege
  - 2. Contributory vs. noncontributory
- D. Retirement plans
  - 1. Qualified plans
  - 2. Nonqualified plans

# E. Life insurance needs analysis/suitability

- 1. Personal insurance needs
- 2. Business insurance needs
  - a. Key person
- b. Buy sell
- F. Social Security benefits
- G. Tax treatment of insurance premiums, proceeds,
  - and dividends
  - 1. Individual life
  - 2. Group life
  - 3. Modified Endowment Contracts (MECs)

# LIFE – MONTANA SPECIFIC CONTENT OUTLINE

# State, Statutes, and Rules

(36 scoreable plus 5 pretest questions)

- MONTANA STATUTES AND RULES COMMON TO I. LIFE, DISABILITY (A&H), PROPERTY AND CASUALTY INSURANCE ......25
  - A. Insurance Commissioner/Department 1. Broad powers and duties Ref: 33-1-301 - 306; 33-18-1003 - 1005
    - 2. Examination of records Ref: 33-1-311; 401-402, 408-411, 413; 33-17-1101
    - 3. Cease and desist orders Ref: 33-1-313 — 316; 33-1-701, 705, 707, 711; 33-18-1004 - 1005
    - 4. Penalties Ref: 33-1-317

# **B.** General Definitions

- 1. Domestic, foreign, alien Ref: 33-1-201
- 2. Insurance transactions Ref: 33-1-201
- 3. Authorized/unauthorized companies and certificate of authority Ref: 33-1-201; 33-2-104
- 4. Fraternals and their producers Ref: 33-7-525; 33-7-105
- C. Licensing Requirements
  - 1. Definitions Ref: 33-17-102 - 103, 236

- 2. Nonresident/reciprocal producer
- Ref: 33-17-401, 406 411; 33-17-201; 33-20-1303 3. Consultant
  - Ref: 33-17-501-505, 511-513
- 4. Administrator *Ref: 33-17-602 — 618*
- 5. Continuing education Ref: 33-17-1203 - 1207
- 6. Temporary licenses Ref: 33-17-216 - 217
- 7. Eligibility for license Ref: 33-17-201, 211
- 8. Suspension, revocation, and termination of licenses
- Ref: 33-17-1001, 1002, 1004 9. Producer appointment/contract cancellation
- Ref: 33-17-231 232, 236
- 10. Resident producer
  - Ref: 33-17-201, 220, 1005; 33-20-1303

# D. Unfair Trade Practices

- Ref: 33-18-101-1006
- 1. False advertising
- 2. Rebating
- 3. Twisting
- 4. Misrepresentation
- 5. Defamation
- 6. Excess fees/charges
  - Ref: 33-2-306, 33-15-102, 33-18-212
- 7. Unfair discrimination Ref: 33-18-206, 49-2-309; ARM 6.6.2101--2106
- 8. Unfair claims practices Ref: 33-1-1205; 33-18-201, 232

# E. Licensee Responsibilities

- 1. Fiduciary capacity Ref: 33-17-1102
- 2. Commission sharing Ref: 33-17-1103
- 3. Place of business/display of license/identification/recordkeeping Ref: 33-17-1101
- 4. Principal producer relationship Ref: 28-10-101 - 704
- F. Rate and Form Regulations *Ref:* 33-1-501 — 502; 33-16-101 — 103, 201 — 204
- G. Life and Health Insurance Guaranty Association Ref: 33-10-201 - 205, 210, 224, 227
- H. Insurance Information & Privacy Protection Act Ref: 33-19-102 - 409
- I. Basic Contract Language *Ref: 33-15-101 - 103*
- J. Insurance Fraud protection Act Ref: 33-1-1201 - 1211
- MONTANA STATUTES AND RULES PERTINENT TO н. LIFE INSURANCE AND ANNUITIES ONLY.....11
  - A. Replacement/Disclosure Requirements
    - 1. Purpose, definitions, exceptions Ref: ARM 6.6.202, 203, 205, 206, 209, 303, 304
    - 2. Duties of producers
    - Ref: ARM 6.6.206, .305
    - 3. Duties of insurers Ref: ARM 6.6.306 - 309
  - B. Individual Life: Required/Standard provisions

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- 1. Life insurance policies *Ref:* 33-15-415, 501—504; 33-20-101—142; 33-20-201—247
- 2. Annuities *Ref: 33-20-301 — 307*
- 3. Exempt contracts *Ref: 33-20-103*
- C. Credit Life
  - Ref: 33-18-501; 33-20-1105; 33-21-102 207; ARM 6.6.1101
- D. Group Life
  - 1. Eligible groups *Ref: 33-20-1101—1102*
  - Conversion/continuation rights *Ref: 33-20-1111, 1209 — 1212*
  - 3. Standard/required provisions and coverages *Ref:* 33-20-1001; 33-20-1201 1209, 1211
- E. Viaticals

Ref: 33-20-1301-18

# ACCIDENT & HEALTH – GENERAL KNOWLEDGE CONTENT OUTLINE

#### Product Knowledge, Terms, and Concepts

(50 scoreable questions plus 5 pretest questions)

# I. TYPES OF POLICIES.....16

- A. Disability income
  - 1. Individual disability income policy
  - 2. Business overhead expense policy
  - 3. Business disability buyout policy
  - 4. Group disability income policy
  - 5. Key employee policy

#### B. Accidental death and dismemberment

- C. Medical expense insurance
  - 1. Basic hospital, medical, and surgical policies
  - 2. Major medical policies
  - 3. Health Maintenance Organizations (HMOs)
  - 4. Preferred Provider Organizations (PPOs)
  - 5. Point of Service (POS) plans
  - 6. Flexible Spending Accounts (FSAs)
  - 7. High Deductible Health Plans (HDHPs) and related Health Savings Accounts (HSAs)
  - 8. Health Reimbursement Accounts (HRAs)
- D. Medicare supplement policies

# E. Group insurance

1. Differences between individual and group contracts

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- 2. General characteristics
- 3. COBRA
- F. Individual/Group Long Term Care (LTC)
  - 1. Eligibility
  - 2. Levels of care

#### G. Other policies

- 1. Dental
- 2. Vision
- 3. Cancer
- 4. Critical illness or specified disease
- 5. Worksite (employer-sponsored)
- 6. Hospital indemnity
- 7. Short-term medical
- 8. Accident

# II. POLICY PROVISIONS, CLAUSES, AND RIDERS ...... 15

# A. Mandatory and optional provisions

- 1. Entire contract
- 2. Time limit on certain defenses (incontestable)
- 3. Grace period
- 4. Reinstatement
- 5. Notice of claim
- 6. Claim forms
- 7. Proof of loss
- 8. Time of payment of claims
- 9. Payment of claims
- 10. Physical examination and autopsy
- 11. Legal actions
- 12. Change of beneficiary
- 13. Misstatement of age or gender
- 14. Change of occupation
- 15. Illegal occupation
- 16. Relation of earnings to insurance

#### B. Other provisions and clauses

- 1. Insuring clause
- 2. Free look
- 3. Consideration clause
- 4. Probationary period
- 5. limination period
- 6. Waiver of premium
- 7. Exclusions and limitations
- 8. Preexisting conditions
- 9. Coinsurance
- 10. Deductibles
- 11. Eligible expenses
- 12. Copayments
- 13. Pre-authorizations and prior approval requirements
- 14. Usual, reasonable, and customary (URC) charges
- 15. Lifetime, annual, or per cause maximum benefit limits
- C. Riders
  - 1. Impairment/exclusions
  - 2. Guaranteed insurability
  - 3. Future increase option

# D. Rights of renewability

- 1. Noncancelable
- 2. Cancelable
- 3. Guaranteed renewable
- III. SOCIAL INSURANCE ...... 6
  - A. Medicare (Parts A, B, C, D)
  - B. Medicaid
  - C. Social Security benefits
- IV. OTHER INSURANCE CONCEPTS...... 5
  - A. Total, partial, recurrent and residual disability B. Owner's rights
  - C. Dependent children benefits

medical expenses, etc.)

J. Workers Compensation

I. Managed care

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D. Primary and contingent beneficiaries

G. Occupational vs. non-occupational

- E. Modes of premium payments
- F. Nonduplication and coordination of benefits (e.g., primary vs. excess)

insurance contracts (e.g., disability income and

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H. Tax treatment of premiums and proceeds of

1. Impact on health insurance benefits

- K. Subrogation
- L. Cost containment
- V. FIELD UNDERWRITING PROCEDURES ......8
  - A. Completing the application
  - B. Explaining sources of insurability and HIPAA privacy information (e.g., MIB Report, Fair Credit Reporting Act, etc.)
  - C. Initial premium payment and receipt and consequences of the receipt (e.g., medical examination, etc.)
  - D. Submitting application (and initial premium if collected) to company for underwriting
  - E. Policy delivery
  - F. Explaining policy and its provisions, riders, exclusions, and ratings to clients
  - G. Replacement
  - H. Contract law
    - 1. Elements of a contract
    - 2 Insurable interest
    - 3. Warranties and representations
    - 4. Unique aspects of the insurance contract
      - a. Conditional
      - b. Unilateral
      - c. Adhesion
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# ACCIDENT & HEALTH – MONTANA SPECIFIC CONTENT OUTLINE

# State, Statutes, and Rules

(42 scoreable questions plus 5 pretest questions)

#### MONTANA STATUTES AND RULES COMMON TO I. LIFE, DISABILITY (A&H) INSURANCE ......25

- A. Insurance Commissioner/Department 1. Broad powers and duties
  - *Ref: 33-1-301 306; 33-18-1003 1005* 2. Examination of records
  - Ref: 33-1-311; 401- 402, 408-411, 413; 33-17-1101 3. Cease and desist orders
  - Ref: 33-1-313 316, 701, 705, 707, 711; 33-18-1004 - 1005
  - 4. Penalties Ref: 33-1-317

# **B.** General Definitions

- 1. Domestic, foreign, alien Ref: 33-1-201
- 2. Insurance transactions Ref: 33-1-201
- 3. Authorized/unauthorized companies and certificate of authority Ref: 33-1-201; 33-2-104
- 4. Fraternals and their producers Ref: 33-7-525: 33-7-105

# C. Licensing Requirements

- 1. Definitions
  - *Ref: 33-17-102 103, 236, 241 244*
- 2. Nonresident/reciprocal producer Ref: 33-17-401, 406 — 411; 33-17-201; 33-20-1303 3. Consultant Ref: 33-17-501, 505, 511 - 513
- 4. Administrator

- 8. Suspension, revocation, and termination of licenses
  - Ref: 33-17-1001, 1002, 1004
- 9. Producer appointment/contract cancellation Ref: 33-17-231 - 232, 236
- 10. Resident producer Ref: 33-17-201, 220, 1005

Ref: 33-17-602 - 618

Ref: 33-17-216 - 217

5. Continuing education Ref: 33-17-1203 - 1207

6. Temporary licenses

7. Eligibility for license

Ref: 33-17-201, 211

# **D. Unfair Trade Practices**

- Ref: 33-18-101-1006
- 1. False advertising
- 2. Rebating
- 3. Twisting
- 4. Misrepresentation
- 5. Defamation
- 6. Excess fees/charges Ref: 33-2-306, 33-15-102, 33-18-212
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  - Ref: 33-1-1205; 33-18-201, 232

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- 1. Fiduciary capacity
- Ref: 33-17-1102
- 2. Commission sharing Ref: 33-17-1103
- 3. Place of business/recordkeeping Ref: 33-17-1101
- 4. Principal producer relationship Ref: 28-10-101 - 704
- F. Rate and Form Regulations Ref: 33-1-501 - 502; 33-16-101 - 103, 201 - 204
- G. Life and Health Insurance Guaranty Association Ref: 33-10-201 - 205, 210, 224, 227
- H. Insurance Information & Privacy Protection Act Ref: 33-19-102 - 409
- I. Basic Contract Language *Ref: 33-15-101 - 103*
- J. Insurance Fraud protection Act Ref: 33-1-1201 - 1211

# II. MONTANA STATUTES AND RULES PERTINENT TO DISABILITY (A&H) INSURANCE ONLY......17

- A. Required Coverage and Provisions 1. Newborn and adopted children Ref: 33-22-301, 130; 504
  - 2. Disabled dependents Ref: 33-22-304
  - 3. Continuation of coverage Ref: 33-22-306 - 311, 507 - 510; ARM 6.6.2104
  - 4. Maternity Ref: 49-2-309 MCA (Human Rights Div.), ARM 6.6.2104
  - 5. Home health care Ref: 33-22-1001 - 1003
  - 6. Mental Illness, alcoholism, and drug abuse treatment Ref: 33-22-515, 701 - 706

  - 7. Policy provisions

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*Ref: 33-22-203 — 232* 

- 8. Explanation of charges *Ref: 33-15-308*
- 9. Continuity of coverage *Ref: 33-22-307; 508-10, 513*
- 10. Disclosure standards *Ref: 33-22-244, 521*
- 11. Elder Abuse Prevention Act Ref: MCA 52-3-801 - 825
- B. Medicare Supplements
  - 1. Policy provisions *Ref: 33-22-904; ARM 6.6.503 — 507*
  - 2. Disclosure requirements Ref: 33-22-908; ARM 6.6.509
  - 3. Replacement regulations *Ref: ARM 6.6.510*
- C. Group Disability
  - 1. Required coverages and provisions *Ref: 33-22-501 513*
  - 2. Coordination of benefits (COB) *Ref: ARM 6.6.2401 2405*
- D. Health Maintenance Organizations (HMO) Ref: 33-31-101 – 102, 301–303; ARM 6.6.2501 – 2509
- E. Health Service Corporations *Ref: 33-30-101, 311, 1001 – 1101*
- F. Special Policies
  - 1. Credit Disability Ref: 33-21-102 - 207; ARM 6.6.1101 - 1111
  - Ref: 33-22-601 604
- G. Preferred Provider Agreements Act *Ref: 33-22-1701 1706*
- H. Freedom of Choice in Selection of Practitioners *Ref: 33-22-111*
- I. Coverage for Insureds in Special Circumstances
  - 1. Residents of state institutions *Ref: 33-22-112*
  - 2. Public assistance recipients *Ref: 33-22-113*
- J. Long-term Care
  - 1. Activities of daily living
  - Ref: 33-22-1107
  - 2. Nonforfeiture
  - *Ref: 33-22-1116*
  - 3 .Pre-existing conditions
  - Ref: 33-22-110, 246, 514, 1108

# PROPERTY – GENERAL KNOWLEDGE CONTENT OUTLINE

# Product Knowledge, Terms, and Concepts

(50 scoreable questions plus 5 pretest questions)

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- A. Homeowners 1. HO-2
  - 2. HO-3
  - 3. HO-3
  - 4. HO-5
  - 5. HO-6
  - 6. HO-8
- B. Dwelling policies

- 1. DP-1
- 2. DP-2
- 3. DP-3
- C. Commercial lines
  - Commercial Package Policy (CPP)
     Commercial property
    - Commercial building and business personal property form
    - b. Causes of loss forms
    - c. Business income
    - d. Extra expense
    - e. Equipment breakdown
  - 3. Business Owners Policy (BOP)
  - 4. Builders Risk
  - 5. Cyber First-Party Coverage
- D. Inland marine
  - 1. Personal Articles floaters
  - 2. Commercial Property floaters
- E. National Flood Insurance Program
- F. Others
  - 1. Earthquake
  - 2. Mobile Homes
  - 3. Watercraft
  - 4. Farm Owners
  - 5. Windstorm

# II. INSURANCE TERMS AND RELATED CONCEPTS...... 15

- A. Insurance
  - 1. Law of Large Numbers
- B. Insurable interest
- C. Risk
  - 1. Pure vs. Speculative Risk
- D. Hazard
  - 1. Moral
  - 2. Morale
  - 3. Physical
- E. Peril
- F. Loss
  - 1. Direct
  - 2. Indirect
- G. Loss Valuation
  - 1. Actual cash value
  - 2. Replacement cost
  - 3. Market value
  - 4. Stated/agreed value
  - 5. Salvage value
- H. Proximate cause
- I. Deductible
- J. Indemnity
- K. Limits of liability
- L. Coinsurance/Insurance to value
- M. Occurrence
- N. Cancellation
- O. Nonrenewal
- P. Vacancy and unoccupancy
- Q. Liability
  - 1. Absolute
  - 2. Strict
  - 3. Vicarious
- **R. Negligence**
- S. Binder

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- T. Endorsements
- U. Blanket vs. Specific

# III. POLICY PROVISIONS AND CONTRACT LAW ......13

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions
- E. Definition of the insured
- F. Duties of the insured
- G. Obligations of the insurance company
- H. Mortgagee rights
- I. Proof of loss
- J. Notice of claim
- K. Appraisal
- L. Other Insurance Provision
- M. Subrogation
- N. Elements of a contract
- O. Warranties, representations, and concealment
- P. Sources of underwriting information
- Q. Fair Credit Reporting Act
- R. Privacy Protection (Gramm Leach Bliley)
- S. Policy Application
- T. Terrorism Risk Insurance Act (TRIA)
- U. Territory

# PROPERTY – MONTANA SPECIFIC CONTENT OUTLINE

#### States, Statutes, and Rules

(32 scoreable questions plus 5 pretest questions)

#### 

- A. Insurance Commissioner/Department
  - 1. Broad powers and duties *Ref: 33-1-301 — 306; 33-18-1003 — 1005*
  - 2. Examination of records *Ref: 33-1-311; 401 — 402, 408-411, 413; 33-17-1101*
  - 3. Cease and desist orders *Ref: 33-1-313 — 316; 33-1-701 — 711*
  - 4. Penalties *Ref: 33-1-317; 33-18-1004 --- 1005*

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- 4. Fraternals and their producers *Ref: 33-7-105, 525*

# C. Licensing Requirements

- 1. Definitions
  - *Ref: 33-17-102 103, 236*
- 2. Nonresident/reciprocal producer Ref: 33-17-201, 401, 406 — 411; 33-20-1303
- 3. Consultant *Ref: 33-17-501— 505, 511—513*
- 4. Administrator *Ref: 33-17-602 — 618*
- 5. Surplus lines producer *Ref: 33-2-301*
- 6. Continuing education *Ref: 33-17-1203 1207*

- 7. Adjuster
- Ref: 33-17-301; ARM 6.6.1601 1616
- 8. Premium financing *Ref: 33-14-102 305*
- 9. Temporary licenses
- *Ref: 33-17-216 217*
- 10. Eligibility for license *Ref: 33-17-201, 211*
- 11. Suspension, revocation, and termination of licenses
  - Ref: 33-17-1001, 1002, 1004
- 12. Producer appointment/contract cancellation *Ref: 33-17-231 232, 236*
- 13. Resident producer Ref: 33-17-201; 33-17-220, 1005

#### D. Unfair Trade Practices

- Ref: 33-18-101–1006
- 1. False advertising
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- 3. Twisting
- 4. Misrepresentation
- 5. Defamation
- 6. Excess fees/charges Ref: 33-2-306, 33-15-102, 33-18-212
- 7. Unfair discrimination Ref: 49-2-309; ARM 6.6.1201 - 1203
- 8. Unfair claims practices

# Ref: 33-1-1205; 33-18-201, 232

- E. Licensee Responsibilities
  - 1. Fiduciary capacity
  - *Ref: 33-17-1102* 2. Commission sharing
  - Ref: 33-17-1103
  - 3. Place of business/recordkeeping *Ref: 33-17-1101*
  - 4. Principal producer relationship *Ref: 28-10-101 704*
- F. Rate and Form Regulations Ref: 33-1-501 — 502; 33-16-101 — 103, 201 — 204
- **G.** Montana Insurance Guaranty Association *Ref: 33-10-101 105, 115 117*
- H. Insurance Information & Privacy Protection Act *Ref: 33-19-102 409*
- I. Basic Contract Language Ref: 33-15-101 - 103
- J. Insurance Fraud protection Act *Ref: 33-1-1201 1211*

#### II. MONTANA STATUTES AND RULES COMMON TO PROPERTY & CASUALTY INSURANCE ONLY.....2-3 A. Cancellation/Nonrenewal

- Ref: 33-15-1101 1107, 1111, 1121; 33-18-210; 33-23-401
- **B.** Surplus Lines Insurance *Ref: 33-2-301 — 306, 308, 310 — 311, 313, 317*
- C. Montana Use of Credit Information in Personal Insurance Ref: 33-18-601 — 611
- III. MONTANA STATUTES AND RULES PERTINENT TO PROPERTY INSURANCE ONLY......4-5
  - A. Property Insurance 1. Defined *Ref: 33-1-210*

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- 2. Specific valuation *Ref: 33-24-101 ---- 103*
- Valued Policy Law *Ref: 33-24-102 - 103*
- B. Inland/Ocean Marine Insurance
  - 1. Defined
  - *Ref: 33-1-209, 221 228* **2.** Exceptions
  - Ref: 33-1-229
- C. Daycare/Homeowners
  - Ref: 33-15-1103; 1111

# CASUALTY – GENERAL KNOWLEDGE CONTENT OUTLINE

#### Product Knowledge, Terms, and Concepts

(50 scoreable questions plus 5 pretest questions)

# I. TYPES OF POLICIES, BONDS, AND

# 

- A. Commercial general liability
  - 1. Exposures
    - a. Premises and Operations
    - b. Products and Completed Operations
  - 2. Coverage
    - a. Coverage A: Bodily Injury and Property Damage Liability (Occurrence, Claims made including Retroactive Date)
    - b. Coverage B: Personal Injury and Advertising Injury
    - c. Coverage C: Medical Payments
    - d. Supplemental Payments
    - e. Who is an insured
    - f. First named insured
    - g. Limits (Per occurrence, Annual Aggregate)
    - h. Damage to Property of Others

# B. Automobile: personal auto and business auto

1. Liability

- a. Bodily Injury
- b. Property Damage
- c. Split Limits
- d. Combined Single Limit
- 2. Medical Payments
- Physical Damage (collision; other than collision; specified perils)
- 4. Uninsured motorists
- 5. Underinsured motorists
- 6. Who is an insured
- 7. Types of Auto
  - a. Owned
  - b. Non-owned
  - c. Hired
  - d. Temporary Substitute
  - e. Newly Acquired Autos
  - f. Transportation Expense and Rental Reimbursement Expense
- 8. Auto Dealers Coverage Form, including Garagekeepers Insurance
- 9. Exclusions
- 10. Individual Named Insured and Drive Other Car (DOC)

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11. Mobile equipment

# C. Workers Compensation Insurance, Employers Liability Insurance, and Related Issues

(This section does not deal with specifics of state law, which

- are addressed elsewhere in this outline.)
- 1. Standard policy concepts
  - a. Who is an employee/employer
  - b. Compensation
- 2. Work-related vs. non-work-related
- 3. Other states' insurance
- 4. Employers Liability
- 5. Exclusive remedy
- 6. Premium Determination
- D. Crime
  - 1. Employee Dishonesty
  - 2. Theft
  - 3. Robbery
  - 4. Burglary
  - 5. Forgery and Alteration
  - 6. Mysterious disappearance
- E. Bonds
  - 1. Surety
  - 2. Fidelity
- F. Professional liability
  - 1. Errors and Omissions
  - 2. Medical Malpractice
  - 3. Directors and Officers (D&O)
  - 4. Employment Practices Liability (EPLI)
  - 5. Cyber liability and data breach, funds transfer
  - 6. Liquor liability
- G. Umbrella/Excess Liability
- H. Business Owners Policy (BOP)
- II. INSURANCE TERMS AND RELATED CONCEPTS....... 15
  - A. Risk
  - B. Hazards
    - 1. Moral
    - 2. Morale
    - 3. Physical
  - C. Indemnity
  - D. Insurable interest
  - E. Loss valuation
    - 1. Actual cash value
    - 2. Replacement cost
    - 3. Market value
    - 4. Stated/agreed value
    - 5. Salvage value
  - F. Negligence
  - G. Liability
  - H. Occurrence
  - I. Binders
  - J. Warranties
  - K. Representations
  - L. Concealment

**Q. Endorsements** 

1. Compensatory

a. General

b. Special

2. Punitive

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R. Damages

M. Deposit Premium/Audit N. Certificate of Insurance O. Law of Large Numbers

P. Pure vs. Speculative Risk

- S. Compliance with provisions of Fair Credit Reporting Act
- III. POLICY PROVISIONS ......12
  - A. Declarations
  - B. Insuring agreement
  - C. Conditions
  - D. Exclusions and Limitations
  - E. Definition of the insured
  - F. Duties of the insured after a loss
  - G. Cancellation and nonrenewal provisions
  - H. Supplementary payments
  - I. Proof of loss
  - J. Notice of claim
  - K. Other insurance
  - L. Subrogation
  - M. Loss settlement provisions including consent to settle a loss
  - N. Terrorism Risk Insurance Act (TRIA)

# CASUALTY – MONTANA SPECIFIC CONTENT OUTLINE

# State, Statute, and Rules

(37 scoreable questions plus 5 pretest questions)

# A. Insurance Commissioner/Department

- 1. Broad powers and duties *Ref: 33-1-301 — 306; 33-18-1003 — 1005*
- 2. Examination of records *Ref: 33-1-311; 401 ---402, 408-411, 413; 33-17-1101*
- Cease and desist orders *Ref: 33-1-313 — 316, 701, 705, 707, 711* Penalties
- *Ref: 33-1-317; 33-18-1004 1005*

# B. General Definitions

- 1. Domestic, foreign, alien
- *Ref: 33-1-201* 2. Insurance transactions

# Ref: 33-1-201

- 3. Authorized/unauthorized companies and certificate of authority *Ref: 33-1-201; 33-2-104*
- 4. Fraternals and their producers *Ref: 33-7-105, 525*

# C. Licensing Requirements

1. Definitions

- *Ref: 33-17-102 103, 236*
- 2. Nonresident/reciprocal producer *Ref: 33-17-401, 406 — 411; 33-17-201*
- 3. Consultant *Ref: 33-17-501 — 505, 511- 513*
- 4. Administrator *Ref: 33-17-602 — 618*
- Surplus lines producer *Ref: 33-2-301*
- Continuing education *Ref: 33-17-1203 — 1207*
- 7. Adjuster

- Ref: 33-17-301; ARM 6.6.1601 1616
- 8. Premium financing *Ref: 33-14-102 305*
- 9. Temporary licenses *Ref: 33-17-216 217*
- 10. Eligibility for license *Ref: 33-17-201, 211*
- 11. Suspension, revocation, and termination of licenses
  - Ref: 33-17-1001, 1002,1004
- 12. Producer appointment/contract cancellation *Ref: 33-17-231 232, 236*
- 13. Resident producer *Ref: 33-17-201; 33-17-220, 1005*

# D. Unfair Trade Practices

- Ref: 33-18-101-1006
- 1. False advertising
- 2. Rebating
- 3. Twisting
- 4. Misrepresentation
- 5. Defamation
- 6. Excess fees/charges *Ref: 33-2-306, 33-15-102, 33-18-212*
- 7. Unfair discrimination Ref: 49-2-309; ARM 6.6.1201 — 1206
- 8. Unfair claims settlement practices *Ref: 33-1-1205; 33-18-201, 232*

# E. Licensee Responsibilities

- 1. Fiduciary capacity *Ref: 33-17-1102*
- 2. Commission sharing *Ref: 33-17-1103*
- 3. Place of business/recordkeeping *Ref: 33-17-1101*
- 4. Principal producer relationship *Ref: 28-10-101 704*
- F. Rate and Form Regulations Ref: 33-1-501 - 502; 33-16-101 - 103, 201 - 204
- **G.** Montana Insurance Guaranty Association *Ref: 33-10-101 105, 115 117*
- H. Insurance Information & Privacy Protection Act Ref: 33-19-102 — 409
- I. Basic Contract Language Ref: 33-15-101 — 103
- J. Insurance Fraud protection Act *Ref: 33-1-1201 1211*
- II. MONTANA STATUTES AND RULES COMMON TO PROPERTY & CASUALTY INSURANCE ONLY.....2-3
  - A. Cancellation/Nonrenewal Ref: 33-15-1101 — 1107, 1111, 1121; 33-23-401
  - B. Surplus Lines Insurance Ref: 33-2-301 — 306, 308, 310 — 311, 313, 317
  - C. Montana Use of Credit Information in Personal Insurance Ref: 33-18-601 — 611
- - A. Casualty Insurance defined *Ref: 33-1-206*
  - B. Automobile Insurance/Financial Responsibility *Ref: MCA 61-6-101 — 103, 124 — 139, 151, 201* 
     1. Required limits BI/PD

Ref: 33-23-203 - 204; MCA 61-6-301 - 304

- 2. Uninsured Motorists-defined *Ref: 33-23-201*
- 3. Mature defensive Driving Act *Ref: 33-16-221 225*
- 4. Comparative negligence *Ref: 27-1-701 702*
- 5. Cancellation/nonrenewal *Ref: 33-23-211 217*
- 6. Prohibited discrimination *Ref: 33-18-210*
- 7. Good Driver Discount *Ref: 33-18-210*
- C. Assigned Risk/Auto Insurance Plan Ref: MCA 61-6-144
- D. Worker's Compensation

   Plan 1, 2, and 3
   *Ref: 39-71-116 119, 401, 405 409, 411 413, 501, 503*
  - 2. Claims and benefits *Ref: 39-71-601 – 613, 701 – 704, 708, 712, 721, 725,* 736
- E. Professional Liability Insurance *Ref: 33-9-101, 33-23-301 302*

# MONTANA LIMITED LINES CREDIT INSURANCE OUTLINE

(30 scoreable questions)

#### 

- A. Insurance Commissioner/Department
  1. Broad powers and duties Ref: 33-1-301 — 306; 33-18-1003 — 1005
  - 2. Examination of records *Ref: 33-1-311, 401 — 402, 408-411, 413; 33-17-1101*
  - 3. Notice of hearings *Ref:* 33-1-313 — 316; 33-1-318; 33-1-701, 705, 707, 711; 33-18-1004 — 1005
  - 4. Penalties *Ref: 33-1-317*

# B. General Definitions

- Authorized/unauthorized companies and certificate of authority *Ref: Ref: 33-1-201; 33-2-104*
- Insurance transaction/policies *Ref: 33-1-201*

# C. Licensing Requirements

- 1. Definitions
- *Ref: 33-17-102 103, 236* 2. Eligibility for license
- *Ref: 33-17-201, 211*
- Suspension, revocation, and termination of licenses *Ref: 33-17-1001, 1002, 1004*
- 4. Producer appointment/contract cancellation *Ref: 33-17-231 232, 236*
- D. Unfair Trade Practices
  - Ref: 33-18 101--1006
  - 1. False advertising
  - 2. Rebating
  - 3. Misrepresentation

- 4. Unfair discrimination Ref: ARM 6.6.1201-1206; 49-2-309; 33-18-206
- Unfair claims practices
  - Ref: 33-1-1205; 33-18-201, 232
- 6. Penalties *Ref: 33-18-1004, 1005*
- E. Rate and Form Regulation Ref: 33-1-501 - 502; 33-16-101 - 103, 201- 204
- F. Life and Health Insurance Guaranty Fund *Ref: 33-10-201 205, 224, 227*
- II. MONTANA STATUTES AND RULES PERTINENT TO CREDIT LIFE AND DISABILITY INSURANCE......14
  - A. Credit Life Insurance, GAP, IUI Ref: 33-1-216, 217; 33-21-102 — 207 ; ARM 6.6.1101,— 1111
  - B. Credit Disability Insurance, Mortgage Insurance, GAP, IUI
    - Ref: 33-1-216, 217, 219; ARM 6.6.1103-1111

# MONTANA TITLE INSURANCE CONTENT OUTLINE

(35 scoreable questions)

#### 

- A. Insurance Commissioner/Department
  1. Broad powers and duties
  - *Ref:* 33-1-301 306; 33-18-1003 1005 Examination of records
  - 2. Examination of records *Ref: 33-1-311, 401 – 402, 408-411, 413, 33-17-1101*
  - 3. Cease and desist orders *Ref: 33-1-313 – 316, 318; 33-1-701, 705, 707, 711*
  - 4. Penalties

#### *Ref: 33-1-313, 317* **B. Licensing Requirements**

- 1. Eligibility for license
  - *Ref: 33-17-201 211*
  - Suspension, revocation, and termination of licenses
    - Ref: 33-17-1001, 1002,1004; 33-25-401

# C. Unfair Trade Practices

- 1. False advertising
  - *Ref: 33-18-202 203*
- Rebating Ref: 33-18-210; 33-25-401; ARM 6.6.2203
- 3. Twisting
- Ref: 33-18-204
- 4. Misrepresentation *Ref: 33-18-202, 205*
- 5. Defamation *Ref: 33-18-302*
- 6. Unfair claims practices *Ref: 33-18-201, 232*
- 7. Boycot, coercion, and intimidation *Ref: 33-18-303*
- 8. Other prohibited practices *Ref: 33-25-202, 401 --- 403*
- 9. Penalties
- Ref: 33-18-233, 1004 1005; 33-25-402
- D. Place of Business/Recordkeeping *Ref: 33-17-1101; 33-25-214, 216; ARM 6.6.2202(14)* E. Bates
- E. Rates

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Ref: 33-25-105, 212

F. Montana Insurance Guaranty Fund Ref: 33-2-517, 1303; 33-25-211

#### 

- B. Powers and Duties of Title Insurance Companies
- *Ref:* 33-25-201, 213 216; *ARM* 6.6.2201
   **C. Escrow, Closing, or Settlement Services** *Ref: ARM* 6.6.2202

# 

# A. Terms/Concepts

- Ref: Standard insurance textbooks and policies
- 1. Encumbrance
- 2. Encroachment
- 3. Endorsement
- 4. Deed
  - a. Quitclaim deed
  - b. Deed on conveyance
- c. Deed of trust
- 5. Lien
- 6. Tenancy in common
- 7. Riparian rights
- 8. Mortgagor/mortgagee
- 9. Subrogation
- 10.Fee simple
- 11.Simultaneous issue
- 12.Title defect
- 13.Real property
- 14.Survey of property
- 15.Easement
- B. Agent/Title Organizations
- C. Premium Payments
- D. Loss Payments
- E. Description of a Property
- F. Types of Title Policies (standard and extended

#### coverages)

- 1. Owner's policy
- 2. Standard Title policy
- 3. Lender's policy
- G. Policy Contents
  - 1. Provisions
  - 2. Exclusions
  - 3. Exceptions
  - 4. Covered risks
  - 5. Schedule A
  - 6. Schedule B-II

# MONTANA ADJUSTER CONTENT OUTLINE

# (88 scoreable questions)

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I. TYPES OF PROPERTY POLICIES ......15

# A. Personal lines

- 1. Dwelling and contents (DP forms)
- 2. Personal liability
- 3. Homeowners (HO forms)
- 4. Mobile Homes
- **B.** Commercial lines

- 1. Commercial property
  - a. Commercial building and personal property form
  - b. Causes of loss forms
  - c. Business income
  - d. Extra expense
- 2. Commercial Package Policy (CPP)
- 3. Boiler and machinery coverage forms
- 4. Businessowners Policy (BOP)
- C. Inland marine
  - 1. Personal floaters
  - 2. Commercial floaters
  - 3. Valuable Papers
- D. Additional coverages and exclusions
  - 1. Flood
  - 2. Personal Watercraft
  - 3. Commercial Ocean Marine
  - 4. Business Interruption
  - 5. Time Element
  - 6. Ordinance and Law
  - 7. Valuable Paper and Records
- II. TYPES OF CASUALTY POLICIES......15

# A. Commercial general liability

- 1. Premises and operations liability
- 2. Products and completed operations liability
- 3. Contractual liability
- 4. Medical payments
- 5. Owners and contractors protective liability
- B. Automobile: personal (family) auto and

# business (commercial) auto

- 1. Liability
- 2. Physical damage (collision and comprehensive)
- 3. Uninsured motorists
- 4. Underinsured motorists
- 5. Named insureds
- 6. Insureds
- 7. Owned automobile
- 8. Nonowned automobile
- 9. Temporary substitute auto
- C. Commercial crime

#### 1. Coverage forms

- a. Theft, disappearance, and destruction
- b. Robbery and safe burglary
- c. Premises burglary
- d. Premises theft and robbery outside premises
- D. Professional liability
- E. Umbrella/excess liability

# 

1. Bid

A. Types of bonds

2. Contract

Maintenance
 Performance

B. Parties to a bond

B. Insurable interest

1. Principal

2. Obligee

3. Surety

A. Insurance

C. Risk

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*Ref. 33-1-211; 33-26-101 – 108* 

IV. INSURANCE TERMS AND RELATED CONCEPTS ..... 17

- D. Hazard
- E. Peril
- F. Loss
  - 1. Direct
  - 2. Indirect
- G. Proximate cause
- H. Deductible
- I. Indemnity
- J. Actual cash value
- K. Fair market value
- L. Replacement cost
- M. Other Insurance
- N. Coinsurance/Insurance to value
- O. Pair and set clause
- P. Extensions of coverage
- Q. Additional coverages
- R. Accident
- S. Occurrence
- T. Cancellation
- U. Nonrenewal
- V. Vacancy and unoccupancy
- W. Right of salvage
- X. Abandonment
- Y. Liability
- Z. Negligence
- AA.Robbery
- **BB.Burglary**
- CC.Tariff liability
- **DD. Independent Adjuster**
- V. POLICY PROVISIONS AND CONTRACT LAW......14
  - A. Declarations
  - B. Insuring agreement
  - C. Conditions
  - D. Exclusions
  - E. Definition of the insured
  - F. Duties of the insured
  - G. Obligations of the insurance company
  - H. Mortgagee rights
  - I. Proof of loss
  - J. Notice of claim
  - K. Appraisal
  - L. Other Insurance Provision
  - M. Assignment
  - N. Subrogation
  - O. Arbitration
  - P. Elements of a contract
  - Q. Warranties, representations, and concealment
  - R. Binders
  - S. Loss settlement
  - T. Claims made

#### 

- A. Commissioner of Insurance
  - Broad powers and duties *Ref:33-1-301* — *306; 33-18-1003* — *1005* 
     Examination of records
    - *Ref.:33-1-401-402, 408-411, 413*
  - Investigations/Notice of hearing *Ref.:33-1-701*
  - 4. Penalties *Ref:33-1-317; 33-18-1003 — 1005*

#### B. Adjuster licensing

- 1. License requirements *Ref.:33-17-301; ARM 6.6.1601 — 1616*
- 2. License suspension and revocation *Ref.: 33-17-1001,1002, 1004*
- 3. Definitions
  - Ref.:33-17-301, ARM 6.6.1611

# C. Trade practices

- 1. Unfair claims practices
- *Ref.: 33-18-201, 1205*
- 2. Claim settlement practices *Ref.: 33-18-232 233*
- 3. Misrepresentation *Ref.: 33-18-202*
- 4. Unfair discrimination *Ref.: 33-18-210*
- **D.** Montana Insurance Guaranty Association *Ref.:33-10-101 105, 115 117*
- E. Insurance Information & Privacy Protection Act Ref:33-19-102 — 409
- F. Basic contract language *Ref.:33-15-101 103*
- G. Insurance Fraud Protection Act Ref.:33-1-1201 — 1211
- H. Premium financing Ref.:33-14-301, 303, 304

# 

- A. Property insurance
  - 1. Defined
  - Ref.: 33-1-210
  - 2. Specific valuation *Ref.: 33-24-101 --- 103*
  - 3. Valued Policy Law *Ref.: 33-24-102 ---- 103*
- B. Inland/Ocean Marine Insurance
  - 1. Defined
    - Ref.: 33-1-209, 221 228
    - 2. Exceptions
    - Ref.: 33-1-229
- C. Cancellation/Nonrenewal Ref.: 33-15-1101 — 1107, 1111, 1121; 33-23-401
- **D.** Daycare/Homeowners *Ref.: 33-15-1103, 1111*
- - A. Casualty Insurance defined *Ref.: 33-1-206*
  - B. Automobile Insurance/Financial Responsibility
    - Ref.:MCA 61-6-101 103, 124 139, 151, 201
    - 1. Required limits BI/PD
    - Ref.: 33-23-203 204; MCA 61-6-301 304
    - 2. Uninsured Motorists-defined *Ref.: 33-23-201*
    - 3. Mature defensive Driving Act *Ref.: 33-16-221 225*
    - 4. Comparative negligence *Ref.: 27-1-701 702*
    - 5. Cancellation/nonrenewal *Ref.: 33-23-211 217*
  - C. Professional liability insurance

Montana Insurance Supplement - Examination Content Outlines

# LIFE AND DISABILITY CONSULTANT CONTENT OUTLINE

# Product Knowledge, Terms, and Concepts

# (100 scoreable questions)

Ref.: Unless otherwise indicated, Suggested courses: The American College Courses (HS 311, 323, 324, 330,331). Other standard insurance texts may be used.

# I. TYPES OF LIFE POLICIES

#### A. Traditional whole life products

- 1. Ordinary (straight) life
- 2. Limited-pay and single-premium life
- 3. Modified whole life
- 4. Adjustable life
- B. Interest-sensitive life products
  - 1. Universal life
  - 2. Variable whole life
  - 3. Variable universal life
  - 4. Interest-sensitive whole life

# C. Term life

- 1. Level, decreasing, and increasing term
- 2. Special features
  - a. Renewable
  - b. Convertible
  - c. Reentry

# D. Annuities

- 1. Single, level, and flexible premium
- 2. Immediate and deferred
- 3. Fixed and variable
- 4. Refund

# E. Endowment

- F. Combination plans and variations
  - 1. Juvenile
  - 2. Joint life
  - 3. Survivorship life

#### II. POLICY RIDERS, PROVISIONS, OPTIONS, AND EXCLUSIONS

# A. Policy riders

- 1. Waiver of premium
- 2. Guaranteed insurability
- Accidental death and/or accidental death and dismemberment
- 4. Term riders
- 5. Other insureds (e.g., spouse, children, nonfamily)

# B. Policy provisions and options

- 1. Entire contract
- 2. Insuring clause
- 3. Free look
- 4. Consideration
- 5. Owner's rights
- 6. Beneficiary designations
  - a. Primary and contingent
  - b. Revocable and irrevocable
  - c. Changes
  - d. Common disaster
- 7. Premium Payment
  - a. Modes
  - b. Grace period
  - c. Automatic premium loan

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- d. Level or flexible
- 8. Reinstatement
- 9. Policy loans, withdrawals, partial surrenders
- 10. Nonforfeiture options
- 11. Dividends and dividend options
- 12. Incontestability
- 13. Assignments
- 14. Suicide
- 15. Misstatement of age
- 16. Settlement options
- C. Policy exclusions
- III. COMPLETING THE APPLICATION, UNDERWRITING, AND DELIVERING THE POLICY

# A. Completing the application

- 1. Required signatures
- 2. Changes in the application
- 3. Consequences of incomplete applications
- 4. Warranties and representations
- 5. Collecting the initial premium and issuing the
- receipt
- B. Underwriting
  - 1. Insurable interest
  - 2. Medical information and consumer reports
  - 3. Fair Credit Reporting Act
  - 4. Risk classification
  - 5. Calculations (ex. human life value)
- C. Delivering the policy
  - 1. When coverage begins
  - 2. Explaining the policy and its provisions, riders, exclusions, and ratings to the client

# IV. TAXES, RETIREMENT, AND OTHER INSURANCE CONCEPTS

- A. Third-party ownership
- B. Group life insurance
  - 1. Conversion privilege
  - 2. Contributory vs. noncontributory
- C. Retirement plans
  - 1. Tax-qualified plans
  - Nonqualified plans
- D. Business insurance (e.g., key employee, buy and sell agreement, split-dollar, etc.)
- E. Social Security benefits and taxes
- F. Tax treatment of insurance premiums, proceeds, dividends
  - 1. Individual life
  - 2. Group life

A. Disability income

- 3. Gifts
- 4. Modified Endowment Contracts (MECs)
- 5. Tax Sheltered Annuity (TSAs)
- G. Accelerated Death Benefits-Living Benefits

# V. TYPES OF HEALTH/DISABILITY POLICIES

1. Individual disability income policy

3. Business disability buyout policy

B. Accidental death and dismemberment

1. Basic hospital, medical, and surgical policies

Effective: February 16, 2024

3. Comprehensive major medical policies

4. Group disability income policy

C. Medical expense insurance

2. Major medical policies

2. Business overhead expense policy

- 4. Health Maintenance Organizations (HMOs)
- 5. Preferred provider organizations (PPOs)
- 6. Multiple Employer Trusts (METs)
- 7. Multiple Employer Welfare Association (MEWAs)
- 8. Service organizations (Blue Plans)
- D. Medicare supplement policies

#### E. Group insurance

- 1. Group conversion
- 2. Differences between individual and group contracts
- 3. General concepts
- 4. COBRA
- 5. HIPPA
- F. Long Term Care

#### VI. POLICY PROVISIONS, CLAUSES, AND RIDERS A. Mandatory provisions

- 1. Entire contract
- 2. Time limit on certain defenses (incontestable)
- 3. Grace period
- 4. Reinstatement
- 5. Notice of claim
- 6. Claim forms
- 7. Proof of loss
- 8. Time of payment of claims
- 9. Payment of claims
- 10. Physical examination and autopsy
- 11. Legal actions
- 12. Change of beneficiary
- B. Optional provisions
  - 1. Change of occupation
  - 2. Misstatement of age
  - 3. Illegal occupation
- C. Other provisions and clauses
  - 1. Insuring clause
  - 2. Free look (10-day, 20-day, etc.)
  - 3. Consideration clause
  - 4. Probationary period
  - 5. Elimination period
  - 6. Waiver of premium
  - 7. Exclusions
  - 8. Preexisting conditions
  - 9. Recurrent disability
  - 10. Coinsurance
  - 11. Deductibles
  - 12. Assignment
- D. Riders
  - 1. Impairment rider
  - 2. Guaranteed insurability rider
  - 3. Multiple indemnity rider (double, triple)

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#### E. Rights of renewability

- 1. Noncancelable
- 2. Cancelable
- 3. Guaranteed renewable
- 4. Conditionally renewable
- 5. Optionally renewable
- 6. Period of time

#### VII. SOCIAL INSURANCE

- A. Medicare
  - 1. Primary, secondary payor
- B. Medicaid
- C. Social Security benefits

- VIII. OTHER INSURANCE CONCEPTS
  - A. Total, partial, and residual disability
  - B. Owner's rights
  - C. Dependent children benefits
  - D. Primary and contingent beneficiaries
  - E. Modes of premium payments (annual, semiannual, etc.)
  - F. Nonduplication and coordination of benefits (e.g., primary vs. excess)
  - G. Occupational vs. nonoccupational
  - H. Tax treatment of premiums and proceeds of insurance contracts (e.g., disability income and medical expenses, etc.)
  - I. Managed care
- IX. FIELD UNDERWRITING PROCEDURES
  - A. Completing application and obtaining necessary signatures
  - B. Explaining sources of insurability information (e.g., MIB Report, Fair Credit Reporting Act, etc.)
  - C. Upon payment of initial premium, giving prospect conditional receipt and explaining the effect of that receipt (e.g., medical examination, etc.)
  - D. Submitting application (and initial premium if collected) to company for underwriting
  - E. Assuring delivery of policy to client
  - F. Explaining policy and its provisions, riders, exclusions, and ratings to clients
  - G. In cases where initial premium did not accompany application, obtaining signed statement of continued good health and obtaining premium for transmittal
  - H. Contract law
    - 1. Requirements of a contract
    - 2. Insurable interest
    - 3. Warranties and representations
    - 4. Unique aspects of the health contract
      - a. Conditional
      - b. Unilateral
      - c. Adhesion
- X. MONTANA STATUTES AND RULES PERTINENT TO LIFE AND DISABILITY INSURANCE CONSULTANTS *Ref.: 33-17-501-512; 33-17-1203* 
  - A. Licensing requirements
    - 1. Consultant
    - 2. Agreements
    - 3. License maintenance
    - 4. License revocation or suspension
  - B. Consultant practices, responsibilities, and

# duties

- 1. Solicitation and disclosures
- 2. Advertising
- 3. Standard practices
- 4. Cost comparison methods
- C. Unfair/Prohibited Practices
  - Ref.: 33-18-101--1006; ARM 6.6.1201-1203

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Rebating
 Defamation

3. Discrimination

4. Misrepresentation

# D. Montana Life and Health Insurance Guaranty Association

Ref.: 33-10-201, 205, 210, 224, 227

# PROPERTY AND CASUALTY CONSULTANT CONTENT OUTLINE

# (100 scoreable questions)

Ref: Unless otherwise indicated, Standard textbooks; The Institute's Accredited Advisor in Insurance (AAI 81, 82, 83). Insurance Accounting and Systems Assn. text; NAIC accounting manual and supplement. Other materials may be used.

# I. PRINCIPLES OF RISK MANAGEMENT

# A. Pure risk vs. speculative risk

# B. Risk management process

- 1. Identifying and analyzing loss exposures
- 2. Selecting method to handle each exposure
- 3. Implementing the risk management strategy
- 4. Monitoring the risk management system and making changes when appropriate

#### C. Nature of property loss exposures

- 1. Property exposed to loss
- 2. Causes of loss
- 3. Consequences of loss

# D. Nature of liability loss exposures

- 1. Legal liability
- 2. Civil liability
  - a. Tort liability
    - (1) Intentional
    - (2) Negligence
    - (3) Strict
    - (4) Exemplary/punitive
    - (5) Immunity
- E. Contract law as it relates to insurance
- F. Types of insurers
- G. Reinsurance

# II. FUNDAMENTALS OF FINANCIAL ANALYSIS

- A. Financial statements
  - 1. Balance sheet
  - 2. Income statement
  - 3. Sources and uses of funds statement
- B. Ratio analysis
  - 1. Liquidity
  - 2. Activity
  - 3. Financial leverage
  - 4. Profitability
- C. Inventory valuation methods

# III. PROPERTY INSURANCE POLICIES AND FORMS

- A. Personal lines
  - 1. HO forms
  - 2. DP forms
- **B.** Commercial lines
  - 1. Building and personal property coverage form

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- 2. Causes of loss forms
- 3. Business income coverage form
- 4. Extra expense coverage form
- 5. Businessowners policy (BOP)
- 6. Boiler and Machinery
- 7. Commercial Package Policy (CPP)
- 8. Commercial property polices
- C. Inland marine

- 1. Coverages and policy provisions
- 2. Commercial and Personal floaters
- 3. Commercial inland marine
- D. Ocean marine
  - 1. Cargo
  - 2. Commercial ocean marine

# E. Other insurance

- 1. Flood
- 2. Aviation

# IV. CASUALTY INSURANCE POLICIES AND FORMS

# A. Commercial General Liability (CGL)

- 1. Premises and operations liability
- 2. Products and completed operations liability
- 3. Contractual liability
- 4. Personal and advertising liability
- 5. Medical payments
- 6. Owners and contractors protective liability
- 7. Occurrence coverage
- 8. Claims made coverage

#### B. Auto: Personal and Commercial

- 1. Liability
- 2. Physical damage (collision and comprehensive)
- 3. Named insureds
- 4. Garage coverage forms
- 5. Lease Gap
- 6. Owned auto
- 7. Nonowned auto
- 8. Temporary substitute auto

# C. Workers Compensation/Employer's liability

- Ref.: Standard insurance text; 39-71-401-409; 411-413
  - 1. Policy concepts
  - 2. Rating plans
  - 3. NCCI Experience modifications
- D. Crime coverage
  - 1. Employee dishonesty
  - 2. Theft, Disappearance, and Destruction
  - 3. Robbery and safe burglary
  - 4. Premises burglary
  - 5. Custodian
  - 6. Messenger

A. Perils

C. Coinsurance

E. Subrogation

I. Cancellation

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I Binders

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G. Actual cash value

H. Duties of the insurer

D. Appraisal

F. Premiums

B Risk

- 7. Guard or watchperson
- 8. Fidelity and surety bonds
- E. Professional liability
- F. Umbrella/Excess liability
- G. Directors and Officers liability
- H. Employment Practices liability
- V. PROPERTY AND CASUALTY POLICY PROVISIONS, TERMS, AND CONCEPTS

VI. MONTANA STATUTES AND RULES PERTINENT TO

Effective: February 16, 2024

PROPERTY AND CASUALTY INSURANCE

# A. LICENSING REQUIREMENTS

- Ref.: 33-17-501-512; 33-17-1203
- 1. Consultant
- 2. Agreements
- 3. License maintenance
- 4. License revocation or suspension
- B. Consultant practices, responsibilities, and duties

#### C. Unfair/prohibited practices

- Ref.: 33-18-101-1006; ARM 6.6.1201-1203
- 1. Rebating
- 2. Defamation
- 3. Discrimination
- 4. Misrepresentation
- D. Surplus lines Ref.: 33-2-301—306, 308, 310—311, 313, 317
- E. Risk retention groups *Ref.: 33-11-101--103, 104*
- F. Montana Insurance Guaranty Association *Ref.: 33-10-101 105, 115 117*

# MONTANA CROP ADJUSTER CONTENT OUTLINE

(50 scored questions)

The following are examination reference resources:

- The Montana Risk Management Agency website at: <u>https://www.rma.usda.gov/en</u>
- The Montana codes are online at: <u>https://leg.mt.gov/statute/</u>
- Individual Crop Insurance companies
- I. GENERAL INSURANCE TERMS AND CONCEPTS......14
  - A. Insurable interest
  - B. Risk
  - C. Hazard
  - D. Peril
  - E. Loss
    - 1. Direct 2 Indirect
  - F. Indemnity
  - G. Limits of Liability
  - H. Occurrence
  - I. Negligence
  - J. Insuring Agreement
  - K. Subrogation
  - L. Binder
- II. CROP INSURANCE......18
  - A. Policy rates
  - B. Coverages available
  - C. Policy provisions
  - D. Liability
  - E. Claim Settlement Practices
    - 1. Claims site assessment
      - a. Site testing
      - b. Standard measures
    - c. Location
    - 2. Notice of loss
    - 3. Insured's duties
    - 4. Percentage plan
    - 5. Arbitration and appraisal
    - 6. Loss payment

F. Cancellation and nonrenewal

III.

- IV. MONTANA STATUTES AND RULES PERTINENT TO
  - - 1. Broad powers and duties
      - Ref.:33-1-301 306; 33-18-1003 1005
      - 2. Examination of records *Ref.:33-1-402*
      - 3. Investigations/Notice of hearing
      - *Ref.:33-1-701* 4. Penalties
        - Ref: 33-1-104, 315, 317; 33-18-1003 1005

#### **B.** Adjuster licensing

- 1. License requirements
  - *Ref.: 33-17-301; ARM 6.6.1601 1616*
- 2. License suspension and revocation *Ref.: 33-17-1001, 1002, 1004*
- 3. Definitions *Ref.:33-17-301, ARM 6.6.1611*

# C. Trade practices

- 1. Unfair claims practices *Ref.: 33-18-201, 1205*
- 2. Claim settlement practices *Ref.: 33-18-232 233*
- 3. Misrepresentation *Ref:*. 33-18-202
- 4. Discrimination Ref: 33-18-210
- D. Insurance Information & Privacy Protection

Act Ref.:33-19-102 — 409

# MONTANA PUBLIC ADJUSTER CONTENT OUTLINE

#### Product Knowledge, Statutes, and Rules

(50 scored questions)

#### I. GENERAL PROPERTY INSURANCE PRODUCT KNOWLEDGE PERTINENT TO PUBLIC ADJUSTERS

**Note:** To the extent that the specific contracts, forms, and endorsements dealt with in this outline are available in standardized versions, outline references are to items developed by (1) ISO; (2) NCCI; (3) Surety Association of America.

- A. Standard Fire Policy
- Ref: New York Standard Fire Policy Ref: 515.138
  - 1. Basic coverages, provisions, and clauses
  - 2. Limitations and restrictions
- B. Personal lines
  - 1. Dwelling and contents (DP forms)
  - 2. Homeowners (HO forms)
- C. Commercial lines
  - 1. Commercial property a. Commercial building and personal property
    - form
    - b. Business income
  - 2. Law and Ordinance Coverage
- D. Inland marine
- 1. Personal floaters
- 2. Commercial floaters
- E. Others
  - 1. National Flood Insurance Program

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# F. Additional Coverages and Exclusions

- 1. Time Element
- 2. Valuable Papers and Records
- G. Crime
  - 1. Employee Theft
  - 2. Inside the Premises-Theft of Money and Securities
  - 3. Inside the Premises-Robbery or Safe Burglary of Other Property
- Other Property
- H. Surety Bonding
  - 1. Definitions
    - a. Obligee
    - b. Principalc. Surety
- **II. PROPERTY POLICY PROVISIONS AND CONTRACT LAW** 
  - A. Declarations
  - **B.** Exclusions
  - C. Definition of the insured
  - D. Proof of loss
  - E. Notice of claim
  - F. Appraisal
  - G. Subrogation
  - H. Limitations
  - I. Coinsurance
  - J. Fraud

# III. PROPERTY INSURANCE TERMS AND RELATED CONCEPTS

- A. Insurable interest
- B. Risk
- C. Hazard
- 1. Moral
- D. Loss
  - 1. Direct
- 2. Indirect
- E. Deductible
- F. Indemnity
- G. Replacement cost
- H. Extensions of coverage
- I. Negligence
- J. Theft
- K. Burglary
- L. Robbery
- M. Binders
- N. Apportionment clause
- O. Waiver/Non-Waiver Agreement
- P. Estoppel

#### **IV. PUBLIC ADJUSTER**

- A. Loss Report
  - 1. Essential Elements
    - a. Occurrence Date
    - b. Coverages
- B. Loss/Damage Valuation
  - 1. Damages
  - 2. Scope of Loss or Damages

# V. MONTANA STATUTES AND RULES PERTINENT TO PROPERTY INSURANCE AND THE LICENSING OF PUBLIC ADJUSTERS

# A. Definitions

- Ref: 33-17-102; 33-17-301
- 1. Persons required to be licensed and their responsibilities

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- a. Public Adjuster
- 2. License requirements
- a. Fees and application
  - b. Prerequisites
- c. Exceptions to licensing
- 3. Notice of address change
- 4. Contracts and Solicitation of Contracts

#### **B. Marketing Practices**

- Ref: 33-17-1101; 33-17-1001; 33-18-201 202
- 1. Duties of licensed personnel
- 2. Record keeping
- 3. License denial, suspension, revocation, and
- Penalties
- 4. Ethics
- 5. Unfair practices
- a. Misrepresentation
- b. Unfair claims settlement practices

#### C. Insurance Commissioner

*Ref:* 33-1-301 — 306, 313 — 317; 701 -711; 33-18-1003 — 1005

- Broad powers and duties
- 2. Hearings
- 3. Cease and desist orders and penalties
- 4. General penalties

# MONTANA PREPAID LEGAL CONTENT OUTLINE

#### (50 scored questions)

#### I. PREPAID LEGAL SERVICE PLAN GENERAL PRODUCT KNOWLEDGE, CONCEPTS AND TERMINOLOGY

# Ref: 33-1-215, Prepaid legal service contracts

- A. TYPES OF POLICIES AND COVERAGES
  - 1. Individual and family policy coverages
    - a. Legal Consultation
      - i. Exclusions and Limitations
    - b. Attorney Letters
      - i. Exclusions and Limitations
    - c. Document review
      - i. Exclusions and Limitations
    - d. Wills and Estate Planning
    - i. Exclusions and Limitations e. Discounted legal services
    - i. Exclusions and Limitations
  - f. Other covered services
    - i. Exclusions and Limitations

#### g. Insureds

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h. General Exclusions and Limitations

Fines and penalties

vii. Out of pocket expenses

viii. Legal issues outside U.S.

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- i. Illegal acts
- ii. Frivolous acts

iv. Court costs

ix. Retainer fees

Other

b. Commercial drivers

2. Other types of policies

a. Small business

iii. Indefensible acts

vi. Expert witness fees

- c. Employee benefits
- B. Producer conduct and responsibilities
  - 1. Dispensing of legal advice
  - 2. Unethical marketing practices
- C. Delivery of legal services
  - 1. Ethical and professional responsibilities of attorneys

# D. Prepaid legal service plan terminology

- 1. Prepaid legal service plan
- 2. Legal maintenance organization (LMO)
- 3. Prepaid legal service plan insurance
- 4. Legal plan

#### II. MONTANA STATUTES AND RULES PERTINENT TO PREPAID LEGAL INSURANCE

# A. Insurance Commissioner/Department

- Broad powers and duties *Ref: 33-1-301- 306; 33-18-1003 - 1005* 
   Examination of records
- *Ref: 33-1-311; 401 402, 408-411, 413; 33-17-1101* 3. Cease and desist orders
- 3. Cease and desist orders *Ref: 33-1-313 — 316, 701, 705, 707, 711; 33-18-1004 — 1005*
- 4. Penalties *Ref: 33-1-317*

# B. Licensing Requirements

- 1. Definitions *Ref: 33-17-102 — 103, 236*
- 2. Nonresident/reciprocal producer *Ref: 33-17-20, 406 - 411; 33-20-1303*
- 3. Continuing education *Ref: 33-17-1203 1207*
- 4. Temporary licenses *Ref: 33-17-216 217*
- 5. Eligibility for license *Ref: 33-17-201, 211*
- Suspension, revocation, and termination of licenses *Ref: 33-17-1001 ,1002, 1004*
  - *Ref: 33-17-1001 ,1002, 1004*
- 7. Producer appointment/contract cancellation *Ref: 33-17-231 232, 236*
- 8. Resident producer *Ref: 33-17-201, 220, 1005; 33-20-1303*

# C. Unfair Trade Practices

- Ref: 33-18-101—1006
- 1. False advertising
- 2. Rebating
- 3. Misrepresentation
- 4. Defamation
- 5. Unfair discrimination *Ref: 49-2-30-9; ARM 6.6.1201 — 1206*
- 6. Unfair claims practices *Ref: 33-1-1205; 33-18-201, 232*
- 7. Penalties
  - Ref: 33-18-1004 1005
- D. Licensee Responsibilities
  - 1. Fiduciary capacity *Ref: 33-17-1102*
  - 2. Place of business/recordkeeping *Ref: 33-17-1101*
  - 3. Principal producer relationship *Ref: 28-10-101 704*
- E. Rate and Form Regulations

#### *Ref:* 33-1-501 — 502; 33-16-101 — 103, 201 — 204

- F. Insurance Information & Privacy Protection Act Ref: 33-19-102 - 409
- G. Basic Contract Language Ref: 33-15-101 – 103
- H. Insurance Fraud Protection Act Ref: 33-1-1201 – 1211

# MONTANA SURETY CONTENT OUTLINE

# (20 scoreable questions)

Ref: General Textbooks; 33-1-211 and 33-26-101 — 108; Title 33, Chapter 17, MCA I. FIDELITY AND SURETY CONTRACTS

- - B. Parties of a contract
  - D. Parties of a contract
     Obligation of the our
  - C. Obligation of the surety D. Parties to the surety
    - 1. Principal
    - 2. Obligee
    - 3. Suretv
    - 3. Surety
  - E. Underwriting considerationsF. Premiums and terms of obligations
  - G. Claims
  - H. Power of attorney
- II. PURPOSE AND TYPE OF SURETY BONDS...6
  - A. Public official
  - B. Court
    - 1. Judicial
    - 2. Fiduciary
  - C. Miscellaneous
  - D. Contract
  - E. License
- III. PURPOSE AND TYPE OF FIDELITY BONDS....3
  - A. Individual
  - B. Blanket
  - C. Financial institutions 1. Bankers Form 24
- - A. Surety bail bond
  - B. Surety bond fee
  - C. Acceptable collateral

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# MONTANA BAIL BOND CONTENT OUTLINE

(50 scored questions)

*Ref: General Textbooks; 33-1-211; 33-26-101 – 108; Title 46,* Chapter 9, MCA; ARM 6.6.60; Title 33, Chapter 17, MCA I.

- FIDELITY AND SURETY CONTRACTS...... 10
- A. Definition of fidelity and surety
- B. Parties of a contract
- C. Obligation of the surety
- D. Parties to the bond
  - 1. Principal
  - 2. Obligee
  - 3. Surety
  - 4. Indemnitor
- E. Underwriting considerations
- F. Premiums and terms of obligations
- G. Claims
- H. Power of attorney
- II. PURPOSE AND TYPE OF SURETY BONDS...... 10
  - A. Public official
  - B. Court
    - 1. Judicial
    - 2. Fiduciary
  - C. Miscellaneous
  - D. Contract
  - E. License
- III. BAIL BOND PROCEDURES...... 14

# A. General Duties

- 1. Court appearances
  - a. Arraignment
  - b. Trial
  - c. Appeal
- 2. Surety relieved on bond
  - a. Prior to trial
  - b. Post-conviction
  - c. Pending appeal
- B. Discharging surety
- C. Recommitment of defendant
- D. Bond forfeitures
- E. Bond posting/transfers
- F. Arrests/Surrenders

# IV. FIDUCIARY RESPONSIBILITIES...... 14

- A. Commissions, fees, premiums
- **B.** Collateral
  - 1. Receipts
  - 2. Maintenance
  - 3. Return of collateral
- C. Recordkeeping
  - 1. Premium receipt
- **D.** Forfeitures
  - 1. Motion
  - 2. Judgement
  - 3. Dispersal of funds
  - 4. Arrest after forfeiture
- E. Bond principal limits

# V. INSURANCE TERMS AND RELATED CONCEPTS... 2

- A. Acquit
- B. Adjudicate
- C. Appearance

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D. Capital Offense

- E. Conviction
- F. Custody
- G. Defendant
- H. Disposition Exoneration I.
- J. Extradition
- K. Felony
- L. Fugitive
- M. Hearing
- N. Incarceration
- O. Misdemeanor
- P. Parole
- Q. Power of Attorney
- R. Probation
- S. Release Own Recognizance
- T. Subrogation
- U. Warrant