

FOLLOW THE 3-STEP PROCESS TO CREATE A PEARSON VUE TESTING PROFILE

All HPE users (new and returning) must create a new Pearson VUE web account. If you are a returning HPE candidate, enter the same HPE Learner ID (please, visit [Find My Existing HPE Learner ID](#) if you don't remember your HPE Learner ID), First/Last name, and email that match your current Pearson VUE account on record. You will be immediately linked to your existing profile.

If you are a new learner will need to visit our [Get Started](#) page and select your company affiliation to create your HPE Learner ID.

Go to [Pearson VUE](#) and click on "Create account".

HPE Certification and Learning Testing

ACTION REQUIRED FOR YOUR PEARSON VUE WEB ACCOUNT:

Starting July 5th, all HPE candidates (new and returning) need to [create a new Pearson VUE candidate web account](#).

Please note: You must use the exact same first name, last name, email address, and HPE Learner ID (CCID) in order to connect your old account with your new account. Please take extra care to ensure the details and spelling are the same.

[New account setup instructions»](#)

ONVUE ONLINE PROCTORED EXAMS AVAILABLE

All HPE0 and HPE6 exams (except Aruba Expert exams) are available* as online proctored exams. Select "at



To schedule, reschedule or cancel an exam:

[Sign in](#)

[Create account](#)

- [Forgot my username](#)
- [Forgot my password](#)

PLEASE NOTE:

- After your new account is created, you will sign in as a returning user.
- Do not complete the screen "Local language" (UKN language) – see instructions below.
- For any account access or creation issues, please email itpc@pearson.com.

Step 1 of 3: Personal information

Fill in this page with your personal information.

Personal information

If you are a returning user with a username and password, please [sign in](#).

Required information is marked with an asterisk (*). Enter information on this page in the Roman alphabet. (Alphanumeric)

New users, please sign up for a web account

*Please provide your Learner ID?

Personal

⚠ IMPORTANT: YOU MUST ENTER YOUR LEGAL NAME EXACTLY AS IT APPEARS ON THE IDENTIFICATION YOU WILL PRESENT AT THE TEST CENTER. If there is not an exact match, you will not be able to take your test and you will not be reimbursed for any fees paid.

Title:

Example: Mr., Ms., Mrs., Dr.

*First Name / Given Name:

Enter as it appears on your government issued ID

Middle Names:

Step 2 of 3: Enter your basic demographic information

- Enter your contact information

[←](#)

Create a Web Account: Contact information (Step 2 of 3)

Contact information

Required information is marked with an asterisk (*).
Enter information on this page in the Roman alphabet. (Alphanumeric)

Address and Telephone

Address Type:

*Country/Region of Residence:

Company:

*Address 1:

- Don't complete the "Local language contact information" page. Just click "Next".

Create a Web Account: Contact information (Step 2 of 3)

Local language contact information

If you enter any information on this page, you must complete all fields marked with an asterisk (*).

If your native language is UKN, type your name and address in UKN below. Although not required, supplying this information can help us contact you. Click **Next** to proceed without typing your information in UKN.

UKN Local Language Contact Information

If your native language is UKN, type your name and address in UKN below. Although not required, supplying this information can help us contact you. Click **Next** to proceed without typing your information in UKN.

Previous Next

[Terms](#) [Privacy](#) [Contact](#)

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Step 3 of 3: Create a new username/password

If your information matches your previous account, you will log in and see all previous exam history.

- In case you do not see your exam history, please email candidate.inquiries@hpe.com to get assistance.
- If you see the screenshot below, it means that Pearson VUE might have found a match, but needs to run additional queries before your account is linked or created.
 - Please monitor your inbox.
 - If you do not receive a confirmation email within 24 hours, please email candidate.inquiries@hpe.com

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We're working on your new account request

It appears you may already have an account with us. If so, we may need to merge the two accounts.

Please allow us 24 business hours to review and get back to you. Watch your email for next steps. We appreciate your patience!

Did you forget your username or password? Let us help!

- [I forgot my username](#)
- [I forgot my password](#)