

Customer Service

Asia-Pacific Region

Office hours 24/7 for each country (except where listed below); closed on local holidays.

Telephone numbers Toll-free customer service numbers are available in the following countries. If your country is not listed, please use the toll number at the bottom of this section.

COUNTRY	NUMBER
Australia	1800-023-095
China (Mainland)	4001-200832 (Monday - Friday, 9:00 a.m.-6:00 p.m. local time)
Hong Kong	3071-4601
India	0008004401837
Japan	0120 355 173 (Monday - Friday, 9:00 a.m.-6:00 p.m. local time)
Korea, South	080-7600-880
Malaysia	1800-880-401
New Zealand	0800-451-260
Philippines	1800-1441-0321
Singapore	8004-481-552
Taiwan	0800-666-022 (Monday - Friday, 9:00 a.m.-6:00 p.m. local time)
Other (Toll)	+852 3077 4923 (Monday - Friday, 9:00 a.m.-6:00 p.m. AEST)

Email Form [Ask a question](https://www.pearsonvue.com/us/en/test-takers/customer-service/email/asia-pacific.html)
<https://www.pearsonvue.com/us/en/test-takers/customer-service/email/asia-pacific.html>

Europe, Middle East, Africa (EMEA) Region

Office hours 9:00–18:00 CET (8:00–17:00 GMT) Monday–Friday; closed on local holidays.

Telephone numbers	COUNTRY	NUMBER
	Austria	0800-292150
	Belgium - Dutch	0800-74174
	Belgium - French	0800-74175

France	0800-909153
Germany	0800-1810696
Ireland	1-800-552131
Israel	1-80-9453797
Italy	800-790521
Netherlands	0800-0235323
Portugal	800-831429
South Africa	0800-995044
Spain	900-993190
Sweden	020-798690
Switzerland	0800-837550
Turkey	00800448822063
United Kingdom	0800-7319905
Other (Toll)	+44-204-602-9036

Email Form

[Ask a question](#)

<https://www.pearsonvue.com/us/en/test-takers/customer-service/email/emea.html>

Americas Region

Office hours

Monday–Friday, 7:00 a.m.–7:00 p.m. CT; closed on local holidays.

Telephone numbers

866-904-4432 (toll-free)

+1-312-312-7657 (toll)

Email Form

[Ask a question](#)

<https://www.pearsonvue.com/us/en/test-takers/customer-service/email/americas-professional.html>